01. A Word From the President –
Promoting Human Development through the Third Sector

06

2.0 Dianova, A Network of NGOs Committed to a Common Mission

a. The Dianova Network
b. Dianova International
c. The Charter of Accountability and the Dianova Network Manifesto
d. Political Bodies

3.0 3) Our Commitment

a. The Dianova Model: Essential Principles
b. Main Areas of Activities
   1) Education Area
   2) Addiction Area
   3) Social & Community Development Area
c. Activities & Key Figures
d. Member Organizations
   1) Dianova in Canada
   2) Dianova in Chile
   3) Dianova in Spain
   4) Dianova in Italy
   5) Dianova in Nicaragua
   6) Dianova in Portugal
   7) Dianova in Sweden
   8) Dianova in Switzerland
   9) Dianova in Uruguay
   10) Dianova in the USA

26

4.0 Corporate Relations & International Activities

1) Introduction « Giving Our Commitment A Voice »
2) International Activities - Highlights

32

5.0 Networks, Social Projects & Communication

36

6.0 Human Resources

39

7.0 Financial Resources
A Word from the President

Promoting sustainable and equitable human development
“Human development, as an approach, is concerned with what I take to be the basic development idea: namely, advancing the richness of human life, rather than the richness of the economy in which human beings live, which is only a part of it.”

Prof. Amartya Sen - Nobel Laureate in Economics, 1998

Reduce unemployment, boost the economy, retrieve growth, we always hear such a mantra from most South European leaders, while at the same time, they enviously eye on most of emerging countries’ economic growth curve. Nevertheless, one could bet that even if we could manage to raise our growth rate by one or two-tenths, this growth would only be short-lived.

After the first oil crisis and the end of the great Keynesian Boom, and the “Thirty Glorious Years”, our rosy future started to look a lot darker than previously believed – a future made of high unemployment for us and for our children. Most of our countries have suffered for years of economic ups and downs, despair and lack of hope, with stock market or real estate bubbles bursting one after the other. Directly deriving from uncontrollable liberalization, this cyclical economic malaise continues to undermine our societies.

The third sector and NGOs often start out with the desire that the problem for which they were created would disappear, i.e. drugs, AIDS, poverty, social exclusion, etc. This principle defines a particular behavior in the development and growth of these organizations, from which the need arises to adapt constantly their raison d’être and the ways in which they are useful. For this reason, we strongly believe that the nature of the Dianova network member organizations is in an ongoing state of development, which is understood to be a series of learning and maturation processes through which an organization fulfills its life cycle and updates its potentialities. It would even be more consistent to assert that NGOs should be aware, and accept it, that the day they will fully achieve their goals will also mark the end of their very purpose and feeling of usefulness. This is why one should never be afraid of change.

After having undergone an initial spontaneous pioneering stage, many of these organizations have experienced great growth in professionalization and institutionalization and have emerged from a culture of heroism into one of social responsibility, positioning themselves as reliable and credible professionals.

After having undergone this process successfully, Dianova is now able to promote alliances and the development of common projects with other third sector organizations, in an atmosphere of strong and open collaboration and a perspective on innovation.

Dianova would therefore like to take up the challenge of a shared development while multiplying and complementing these organizations without positioning itself as a competitor. With such projects and alliances that we briefly introduce in this annual report, we truly went to bring our contribution to building a strong third sector, which, among other things, would be grounded on local initiatives and individual talents. The future third sector might become a major economic contributor, capable of integrating the economy in the political and social environment, while building on men and women’s strengths, autonomy and talents – with a view to promoting sustainable and equitable human development.

Luca Franceschi, President of Dianova International
2) Dianova, a Network of Independent NGOs Committed to a Common Mission

a. The Dianova Network

Established in 11 countries (Canada, Chile, Spain, USA, Italy, Nicaragua, Portugal, Slovenia, Sweden, Switzerland, Uruguay), Dianova is a network of independent organizations that are dedicated to developing innovative initiatives and programs in the fields of education, addiction treatment and prevention and social and community development. The Dianova Network develops a plurality of intervention methods which common objective is to promote self-reliance, health and a better quality of life of people and communities.
b. Dianova International

Dianova International is an NGO which is subject to Swiss Law; its headquarters is located in Lausanne and its operating unit in Castelldefels (Spain). Dianova International is an umbrella organization comprising all members of the Dianova network within a Mission, a Vision and Values which are common to all of them. Dianova International is responsible for defining and coordinating the network’s general policies and strategic initiatives; if need be it also provides individual members with technical or financial assistance.

Dianova is governed by the Assembly of Delegates, the highest body of the organization, which comprises representatives of the network’s 10 ordinary members and 6 affiliated members.

International Affiliations

As of 31 December 2012, Dianova International has:
- Special Consultative Status to the Economic & Social Council of the United Nations (ECOSOC)
- A status of Registered Civil Society Organization to the Organization of American States (OAS)
- A status of NGO Official Partner (Consultative Status) of the UNESCO
- Is a member of the European Civil Society Forum Against Drugs (CSF)

- At the collective level: community empowerment and citizen commitment to promote health, quality of life and the development of individuals and communities; reevaluating the human being as a key factor of a sustainable, human development based on three pillars: the environment, the economy and the social aspect.

Principles & Values

Each project, program or initiative implemented by the Dianova Network must be appraised according to its contribution to the network’s common Mission, to its adherence to Dianova’s objective as defined in its Vision; and, to its respect for the core values of the Dianova network.

Our Mission

Developing initiatives and programs with the objective of promoting personal self-reliance and social progress.

Our Vision

Our society must cope with many social challenges such as poverty, a lack of education, violence and addictions. Dianova’s purpose is based on the conviction that, with appropriate support, each person will be able to find within him/herself the resources necessary to achieve success in his/her personal development and social integration.

Our Values

Our principles are grounded on the following core values: commitment, solidarity, tolerance and internationality. In their day-to-day applications, such values are translated into initiatives dedicated to promote:
- At the individual level: mutual and self-help, search for autonomy and reintegration back in their communities;

- At the collective level: community empowerment and citizen commitment to promote health, quality of life and the development of individuals and communities; reevaluating the human being as a key factor of a sustainable, human development based on three pillars: the environment, the economy and the social aspect.

c. The Dianova Network’s Accountability Charter & Manifesto

During Dianova’s ordinary Assembly held in 2010, the Dianova network member organizations have formally adopted two documents aiming at modernizing our organizations towards better governance practices, with the Charter of Accountability of the Network, and towards a more accurate organizational stance on a number of critical issues, with the Dianova Network Manifesto.

Since then, each member organization has committed to gradually implement the principles as detailed in the Charter, in addition to advocating for the ideas and causes set out in the Manifesto, in order to help Dianova become a network of reliable, modern organizations. In addition, the Manifesto can be utilized to support and to steer Dianova representatives’ advocacy initiatives within international institutions.
Excerpt from the Preamble of the Dianova Network’s Accountability Charter

Each one of the Dianova network member organizations is committed to progressively apply the provisions of the Dianova Accountability Charter and ensure the implementation of good governance practices for the sake transparency and accountability.

« We, the nonprofit organizations that are signatory to this Charter, work globally to advance human rights and sustainable development in the fields of addiction, education and youth.
« Our organizations are proud and privileged to work across a wide range of countries and cultures, with a diversity of peoples in carried economic, social and political systems. Our right to act is based on universally-recognized concepts of freedom of speech, assembly and association and contributes to the development of the democratic processes and to the values we seek to promote.
« Our legitimacy is derived from the quality of our work, and the recognition and support of the people with, and for whom, we work, in addition to, our donors, the wider public, and governmental and other non-governmental organizations. By signing this Charter we seek to promote further the values of transparency and accountability that we stand for, and commit to respecting its provisions. »

Read document online

Excerpt from the Manifesto: « Dianova and the Business World »

The Dianova Network Manifesto details the organization’s corporate stance on a number of issues considered critical to promote a balanced, sustainable growth.
« Perhaps more so than the public sector, the business world can be a major partner of our organizations. Commercial companies are an essential element of the fabric of society [...] Dianova takes a major interest in the business world and favors a specific business model where respect, sustainability, transparency, justice and development are real, practiced values that coexist with profitability, excellence and innovation [...] 
« We believe in, and act upon, the will to build alliances that are not based only on welfare, but that are also oriented towards a real and constructive exchange of know-how and common goals. Dianova aims to build two-way bridges that both transfer to the nonprofit sector the great organizational, professional and efficient competencies that the business sector models, as well as pass on to the for-profit sector the great capacities for motivation, resiliency, compassion and shared aims that are typical of our organizations and sector.
« Our experiences show that these synergies are very effective for both sectors and for society in general with respect to improving quality of live and labor for everyone. Dianova promotes alliances with strength and dignity among the third sector and the business world. »

Read document online
d. Political Bodies

The Assembly of Delegates is the highest body of the organization; each member organization appoints one or more representatives as a delegate to the Assembly.

Among other tasks, the Assembly council is responsible for defining the strategic and operational frameworks common to the Dianova network member organizations.

Ordinary Members
- Asociación Dianova España
- Asociaçâo Dianova Portugal
- Associazione Dianova Italia
- Dianova Canada Inc.
- Dianova Idell Förening [Sweden]
- Dianova USA Inc.
- Fondation Dianova Suisse
- Fundación Dianova Chile
- Fundación Dianova Nicaragua
- Fundación Dianova Uruguay

Affiliated Members
- Dianova Québec Inc.
- Dianova Società Cooperativa Sociale
- Drustvo “Up”
- Fondation Cipresso
- Fundación Dianova España
- Fundazione Dianova Italia

Assembly Council
- Luca Franceschi, President
- Mary-Christine Lizarza, VP
- Davide Brundu
- Rafael Goberna
- Salina Ferrari
- Bernard Comte
- Alberto León
- Xavier Pons Formosa
- Pierangelo Puppo

Operating Unit
- Montserrat Rafel, Director-General
- Begoña Colomina, Coordinator of operating unit
- Loli Fernández-Palacios, Administration and accounting

External collaborators
- Elena Guti, International public relations
- Xavier Pons Formosa, Administration and accounting
- Pierre Bremond, Communication and publications
Our Commitment
3) Our Commitment

a. The Dianova Model, Essential Principles

*Respect for persons* – Respect for persons is the paramount principle of the Dianova network member organizations. The persons who have chosen Dianova are more important than the problems they face. All interventions must ensure to respect the persons’ dignity and fundamental rights.

*Socio-educational framework* – Formal and/or informal education is an essential feature of the Dianova network. All programs and activities are designed and perceived as special and meaningful learning spaces, the objective of which is to help service users achieve greater autonomy.

*Autonomy* – The purpose of Dianova activities is to help people become self-reliant, in other words, capable of managing their own lives amidst the rules set out by their social and natural environment.

*Integrity* – The model of Dianova is characterized by a holistic, personalized and multidisciplinary approach that deals with individual and community problems as a whole, as a condition of effectiveness in any project, whatever type of project it may be.

*Optimal proximity* – A trust-based relationship is built between service users and professionals (addiction counselors, educators, teachers, trainers, etc.) with the objective of reinforcing the emotional security of service users and thus fostering their motivation and learning capabilities.

*Involvement* – Service users are not passive subjects, but fully involved in the various programs or interventions, whether they are therapeutic, educational, for awareness, training, etc. They actively participate in defining the objectives for the programs and the methods utilized to achieve them.

*Interdisciplinarity* – The programs are made up of teams of professionals with different specializations and knowledge that are complementary so that the service user’s unique needs can be responded to. This concept is also applied to their external follow-up if needed (networking with other support services, social workers, doctors, social leaders, families, etc.)

*Partnering and networking* – It is deemed essential that every possibility offered by existing resources be considered, to enable service users to benefit from the highest quality level of intervention.
b. Main Areas of Activities

The activities of the Dianova network appertain to one or more of the organization’s three main areas of interest, including: education, addiction treatment and prevention, and the initiatives targeting social and community development.

1) Education Area
Since its inception, the Dianova network has been dedicated to provide people with the means to achieve freedom and self-reliance, the means to change. In order to do so, Dianova has implemented a number of practices grounded on self-examination, relationships with others and learning. Because learning also means changing, education, whether formal or informal has always been at the core of Dianova’s social project. These practices are based on a number of values considered critical to any educational approach:

- **Respect for others**, respect for other people’s needs, choices, motivations and expectations.
- **Empathy**, which is the ability to “put oneself into another’s shoes”, to understand another’s emotions and feelings and what they went through.
- **Tolerance**, which involves the ethical choice to accept ideas, customs, attitudes that are not ours.
- **Resiliency**, finally, which reflects our commitment to help people find creative solutions and utilize their skills to cope and recover from setbacks and challenges.

Education is now a cross-disciplinary practice carried out in the whole of the Dianova network’s day-to-day activities, including primary and secondary education, training workshops, formal vocational training, adult learning, external training programs, and experiential education activities.

2) Addiction Area
Addiction is characterized by a person’s inability to end a repeated cycle of behaviors, while being aware of, and despite, the significant negative consequences of such behaviors. In essence, addiction is a multi-faceted phenomenon requiring comprehensive and interdisciplinary approaches, based on people’s needs and expectations and respecting their life choices. Accordingly, the Dianova network addiction programs are not limited to a single intervention modality and encompass a variety of evidence-based treatment approaches. The programs of Dianova utilize distinct modalities, depending on people’s needs and expectations and on which modality is likely to better suit their profile. These modalities include:

- Residential therapeutic communities, non specialized or for special needs;
- Outpatient programs and services: motivational interviewing, cognitive-behavioral treatment, relapse prevention, etc.;
- Onsite interventions – e.g. at the workplace, schools or universities: primary prevention, information on drugs, etc.;
- Community-based initiatives – i.e. programs implemented within the community and involving residents: secondary prevention, street work, etc.

In the field of addiction treatment, all programs share a similar objective: to accompany substance abusers in the long and winding road from dependence to empowerment and self-reliance.

3) Social & Community Development Area
In recent years the Dianova network has been diversifying into social and community development programs and initiatives in order to meet the needs of increasingly vulnerable individuals or communities.

In a community development prospect, the population should not be considered as a number of individuals utilizing a set of available services, but as real protagonists, committed to implement the solutions which concern them in the first place. Social and community development initiatives should never be implemented for the population but with the population. All of them should bring about structural changes in the so-
cial organization, rather than providing isolated responses and temporary solutions.
In practice however, a population which is able to take care of its own fate is not a common thing. This is the reason why, the Dianova network has been implementing local partnerships with community-based organizations, businesses and municipalities to provide a number of services to meet the needs of the community.
Within this area of activities, Dianova has implemented initiatives in the fields of:

- Gender equality and women empowerment
- Social housing with community support
- Support to victims of abuse and violence
- Integration and care of unaccompanied foreign minors
- Implementation of best practices in third-party organizations, etc.

c. Activities & Key Figures

The activities of the Dianova network are presented in two distinct categories: programs and actions. Programs include initiatives which common denominator is to be made of sequential activities aimed at achieving one or several general and specific objectives. These activities are the most demanding in terms of design and implementation, and human and financial resources. Actions, however, are field-based initiatives which usually take place in external resources. They generally are time-limited and target various objectives, including health promotion and education, formal education or community support.

Note: the tables presented hereinafter are intended to provide an overview of the work of Dianova member organizations. For detailed information, please refer to each member’s annual report.
<table>
<thead>
<tr>
<th>Minors</th>
<th>Young</th>
<th>Adults</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Formal Education</strong></td>
<td>230</td>
<td>230</td>
<td>230</td>
</tr>
<tr>
<td><strong>Non-formal education</strong></td>
<td>75</td>
<td>656</td>
<td>731</td>
</tr>
<tr>
<td><strong>Unaccompanied Foreign Minors</strong></td>
<td>222</td>
<td>222</td>
<td></td>
</tr>
<tr>
<td><strong>Young Offenders</strong></td>
<td>124</td>
<td>124</td>
<td></td>
</tr>
<tr>
<td><strong>Addiction/Residential for Adults</strong></td>
<td>87</td>
<td>843</td>
<td>930</td>
</tr>
<tr>
<td><strong>Addiction/Residential for Adolescents</strong></td>
<td>123</td>
<td>123</td>
<td></td>
</tr>
<tr>
<td><strong>Addiction/Outpatient</strong></td>
<td>76</td>
<td>33</td>
<td>177</td>
</tr>
<tr>
<td><strong>Addiction/Mothers with Dependent Children</strong></td>
<td>25</td>
<td>106</td>
<td>131</td>
</tr>
<tr>
<td><strong>Social Housing with Community Support</strong></td>
<td>39</td>
<td>1</td>
<td>23</td>
</tr>
<tr>
<td><strong>Health Education</strong></td>
<td>317</td>
<td>1894</td>
<td>2211</td>
</tr>
<tr>
<td><strong>Reintegration Serv./Support for Vulnerable People</strong></td>
<td>154</td>
<td>154</td>
<td></td>
</tr>
<tr>
<td><strong>Youth At-risk</strong></td>
<td>100</td>
<td>309</td>
<td>409</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td>5.614</td>
</tr>
</tbody>
</table>

### Addiction Services: Impact on Families

A number of studies have highlighted the direct, negative impact of drug and alcohol abuse on a person’s family: financial consequences (theft in the family circle, squandering household savings) and psychological consequences, including anxiety, depression, anger, guilt, denial, co-dependency, etc. All of them are complex and diversified.

Accordingly, since drug and/or alcohol abuse or dependence not only affects the individual but also his family circle and friends, a successful treatment program will also impact the person’s family members; from which it may be inferred that the number of indirect beneficiaries of treatment programs should be multiplied by a factor of 2 up to 4.

---


 Programs: Number of Service Users – Age Ratio

Minors 1231
Young adults 530
Adults 3853
Total 5614

 Programs: Number of Service Users – Gender Ratio

Men 3437
Women 2177
Total 5614
**Most of the health education/health promotion community initiatives conducted in 2012 were not subjected to a statistical review by gender or age group, e.g. the “Mocktail” initiative in Portugal, prevention activities in schools [Chile], or community support services implemented in the “Maison St-André” and “Maison Adam” in Montreal [Canada]. Therefore, this report does not include the percentages for these categories.

<table>
<thead>
<tr>
<th>Actions: Total Number of Service Users - 9,632</th>
<th>Minors</th>
<th>Young adults*</th>
<th>adults</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Promotion/Education for Health</td>
<td>1507</td>
<td>80</td>
<td>669</td>
<td>2256</td>
</tr>
<tr>
<td>Non-formal Education/Training</td>
<td>103</td>
<td>96</td>
<td>520</td>
<td>719</td>
</tr>
<tr>
<td>Social &amp; Community Services</td>
<td>-</td>
<td>48</td>
<td>431</td>
<td>6159**</td>
</tr>
<tr>
<td>Community Support Services</td>
<td>-</td>
<td>-</td>
<td>498**</td>
<td></td>
</tr>
<tr>
<td>TOTAL</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>9,632</td>
</tr>
</tbody>
</table>

*Young adults: 18-25 years

**Community-based initiatives**, including teaching best practices in third party organizations, e.g. program for women with dependent children, prevention initiatives in schools and universities [Chile], the development of innovative alliances between Dianova and HELP USA to support disadvantaged and vulnerable populations [support to maintain drug and alcohol abstinence, education and nutrition workshops, distribution of clothes/food, tutoring, etc.], or the Mocktail initiative conducted in Portugal with support from many volunteers.

**Community support services**, with the support of people in their efforts to achieve successful reintegration, crisis management, psychosocial support and relapse prevention workshops implemented at the Montreal-based housing centers, “Maison Saint-André” and “Maison Adam” [Montreal, Canada].
## Addiction Treatment

**Primary Substance of Abuse before Entering Program**  
*Total = 1312 service users including 980 men (75%) and 332 women (25%)*

<table>
<thead>
<tr>
<th></th>
<th>Minors</th>
<th>Y/adults</th>
<th>Adults</th>
<th>Minors</th>
<th>Y/adults</th>
<th>Adults</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alcohol (Men)</td>
<td>7</td>
<td>24</td>
<td>179</td>
<td>4</td>
<td>10</td>
<td>87</td>
<td>311</td>
</tr>
<tr>
<td>Alcohol (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heroin</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heroin (Men)</td>
<td>29</td>
<td>250</td>
<td></td>
<td>1</td>
<td>30</td>
<td></td>
<td>310</td>
</tr>
<tr>
<td>Heroin (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other opiates</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other opiates (Men)</td>
<td>1</td>
<td>2</td>
<td></td>
<td></td>
<td>1</td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>Other opiates (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cannabis</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cannabis (Men)</td>
<td>50</td>
<td>31</td>
<td>30</td>
<td>14</td>
<td>15</td>
<td>20</td>
<td>160</td>
</tr>
<tr>
<td>Cannabis (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cocaine</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cocaine (Men)</td>
<td>8</td>
<td>39</td>
<td>207</td>
<td>7</td>
<td>19</td>
<td>34</td>
<td>314</td>
</tr>
<tr>
<td>Cocaine (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crack</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crack (Men)</td>
<td>21</td>
<td>9</td>
<td>16</td>
<td></td>
<td>10</td>
<td>12</td>
<td>68</td>
</tr>
<tr>
<td>Crack (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ecstasy</td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>1</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Ecstasy (Men)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ecstasy (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other designer drugs</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other designer drugs(Men)</td>
<td>4</td>
<td>16</td>
<td></td>
<td>7</td>
<td>27</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other designer drugs(Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inhalants</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inhalants (Men)</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>Inhalants (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prescription drugs</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prescription drugs (Men)</td>
<td>1</td>
<td>1</td>
<td>6</td>
<td>3</td>
<td>7</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>Prescription drugs (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cocaine base paste</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cocaine base paste (Men)</td>
<td>14</td>
<td>27</td>
<td>1</td>
<td>8</td>
<td>12</td>
<td>26</td>
<td>88</td>
</tr>
<tr>
<td>Cocaine base paste (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Others</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Others (Men)</td>
<td>4</td>
<td>1</td>
<td></td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>Others (Women)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>103</td>
<td>169</td>
<td>708</td>
<td>43</td>
<td>62</td>
<td>227</td>
<td>1312</td>
</tr>
</tbody>
</table>
Primary Substance of Abuse

**Adults**
- Alcohol: 26%
- Cocaine: 26%
- Heroin and other opiates: 27%
- Cannabis: 8%
- Crack: 3%
- Designer drugs: 2%
- Others: 6%

**Minors**
- Alcohol: 8%
- Cocaine base paste: 15%
- Crack: 21%
- Heroin and other opiates: 27%
- Cannabis: 44%
- Prescription drugs: 1%
- Inhalants: 1%

Addiction Service Users – Age Ratio

- Adults: 71%
- Young adults: 16%
- Minors: 11%
d. Member Organizations

Dianova is a transnational network comprising independent organizations dedicated to developing a variety of programs and initiatives within the framework of Dianova’s common Mission. This chapter provides an overview of each ordinary member of the network, with a short description of their activities.

1) Dianova in Canada - www.dianova.ca

In Canada, Dianova is a nonprofit organization dedicated since 1989 to addressing the needs of those most vulnerable and to helping them achieve self-reliance. Activities include residential and outpatient addiction programs and social housing with community support services. Dianova’s addiction treatment center is certified by Quebec government’s ministry of Health and Social Services. The activities of Dianova in Canada:

- **Intake, Evaluation & Referral Services.** Located downtown Montreal, this service is dedicated to adequately referring applicants to resources tailored to their needs and expectations. In addition, Dianova participates in various consultation meetings with community-based services and other organizations involved in the prevention and treatment of dependence.

- **Terrebonne Residential Addiction Treatment Center.** Located in the Lanaudière region, close to Montreal, the center provides services to adult men and women struggling with an addiction problem, within a residential program based on the therapeutic community treatment model. The center has an intake capacity of 35 persons.

- **“Empowering My Life!” Personal Development & Prevention Program”.** The program is destined to help at-risk youth engage in healthier lifestyle and behaviors through the development of various skills and abilities, i.e. self esteem or anger management, and through a better knowledge of substance abuse and blood borne infections related issues.

- **Outpatient Addiction Services.** Such services may be used as a step-down program after graduating from residential treatment center. In addition, people can directly enter outpatient addiction services (motivational interviewing, cognitive behavioral treatment, and support to reintegration).

- **Housing program with community support.** Located downtown Montreal, Dianova operates two single-room occupancy residences, for a total intake capacity of 41 persons. The objective of Dianova’s housing projects is to respond to the needs of individuals at-risk of being homeless or presently homeless by offering housing with community support, i.e. professional support services which promote tenants’ residential stability and their upcoming reintegration back into society.
2) Dianova in Chile - www.dianova.cl

The Dianova Foundation in Chile is dedicated to helping people who abuse alcohol and other drugs through a variety of prevention, treatment and reintegration programs. Staff consists of multidisciplinary teams of addiction professionals, technicians and former service users having successfully completed their therapeutic program, the latter element being considered as an innovative methodology in third-sector organizations.

The activities of Dianova in Chile:

- **Information & Evaluation Services.** Operated by an interdisciplinary team specializing in addiction treatment, the center aims at four objectives: to provide information on drug/alcohol-related problems; to conduct a full-blown evaluation of those concerned by such problems; to offer outpatient services oriented to abstinence from drugs/alcohol; and to provide follow-up and reintegration support services.

- **Outpatient Services for Young Offenders.** The program addresses the needs of adolescents between 14 to 18 years of age involved with the juvenile justice system and experiencing problems associated with substance abuse. Outpatient services offer educational and therapeutic interventions which promote abstinence from alcohol and other drugs, and reinforce protection factors to enable successful reintegration.

- **Residential Program with Gender Perspective for Women with or without Children.** The program is designed to respond to the needs of adult women, with or without dependent children. The program aims to promote abstinence from drugs and alcohol, to improve family relationships and to foster adequate parental bonding while reinforcing women’s skills and protection factors.

- **Residential Services for Young Offenders.** Through a series of educational and therapeutic interventions, the program aims at generating changes likely to encourage adolescents to refrain from using alcohol and other drugs and from resorting to antisocial behaviors.

---

**Services of Educational & Technical Assistance**

Following its recent inclusion in Chile’s National Register for Educational Assistance, administered by the Ministry of Education (MINEDUC), the Dianova Foundation au Chili is now able to deliver educational support services to the schools which benefit from the government’s Preferential School Grant.

Dianova provides educational institutions with a range of specialized services on a number of key areas, essential to the adequate management of the educational environment. Dianova’s service offering includes the following domains: leadership and strategic development, promotion of togetherness and quality of life; educational and working environment; programs and resources management.

Dianova’s new educational support services are conducted by a team of 12 seasoned professionals, graduates in psychology, educational sciences, social sciences and sociology, and whose career reflects a profound interest in organizational change, strategic planning or training/education programs’ design and implementation.

**What is the National Registry for Educational and Technical Assistance (ATE)?**

It is a national, public register of organizations and people who have proved to be adept at providing educational and technical assistance to educational institutions, within the framework of the Quality Education Improvement Plan. The ATE register includes individuals, organizations and educational institutions having relevant experience in the areas established by the Register. The registration to the ATE has to be approved by the Chilean Ministry of Education.

**What is the Preferential School Grant (SEP)?**

It is a financial aid granted by the Chilean State to educational institutions receiving “priority” students, that is to say those whose social and financial situation at home is likely to undermine their education process. Schools benefiting from the SEP and wishing to receive external assistance services must appeal to individuals or organizations listed in the ATE national register in order to finance these services.
3) Dianova in Spain - www.dianova.es

The Dianova organization in Spain has a network of five residential centers where educational and therapeutic programs are implemented. Dianova’s various programs are intended to address the needs of people who abuse substances, vulnerable or at-risk adolescents, and unaccompanied foreign minors. In addition, Dianova conducts primary prevention activities to help adolescents with behavior or substance misuse related problems and/or unaccompanied immigrant minors.

The activities of Dianova in Spain:

- Residential Program for Adults. The program addresses the needs of people who abuse substances, and who generally are in a situation of previous therapeutic failure. These people are usually committed to change their lifestyle in depth. The Individualized Therapeutic Project aims to strengthen protective factors and to reduce risk factors in a number of key areas: health, drug use, personal development and relationships, family, leisure and free time.

- Educational & Therapeutic Program for Minors. The program is aimed at adolescents with a profile of substance abuse and/or social integration problems and a low level of emotional maturity which may or may not be related to substance misuse. Program’s objective is to amend/modify the cognitive, emotional, behavioral and/or pathological factors which contributed to the installation and maintenance of these consumption habits.

- Program for Unaccompanied Foreign Minors. The program addresses the needs of adolescents stemming from non-EU countries, living in Spain without their parents or legal guardian. The program consists of three different phases including: emergency intake, residential and reintegration programs. These phases are followed by legal and social support services, in order to sort out the adolescents’ present situation.

Experiential Learning Program

Dianova’s experiential learning program addresses the needs of young people aged 13 to 25 years, families and youth workers; the program aims to empower young people while helping them achieve their personal projects. The program is especially suitable for educational institutions or youth organizations.

The program is grounded on experiential methodologies designed to help young people prepare for a life of meaningful work, service and career growth. Integrating knowledge and experience, adolescents gain a life-long appreciation for learning and engage in a process which includes preparation, action and reflection. Participants learn more effectively from meaningful experiences while putting their knowledge into action as globally responsible citizens. 5 to 7 day sessions are conducted outdoor or in the experiential campus. They include sports and artistic activities, role plays and focus groups which encourage group interaction and reinforce self-esteem, trust, teamwork and cooperation.

Experiential learning is achieved through specific, real-world activities, according to each person’s demands. Programming, which may vary in duration, methodology and contents, consists of dynamic and practical sessions, adjusted to each participant’s characteristics and reality. Eventually, all sessions are subject to an ongoing evaluation process, in collaboration with referral agencies and partner institutions.
4) Dianova in Italy - www.dianova.it

Founded in 1984, Dianova in Italy is a legally recognized ON-LUS, i.e. a nonprofit organization of social utility, dedicated to developing addiction treatment and prevention programs, education projects and social and community development initiatives. The organization is accredited as a public service in the regions of Lazio, Lombardy, Marche and Sardinia. In addition, Dianova has a work agreement with Italy’s Department of Justice.

Dianova operates five therapeutic communities with residential addiction programs in addition to counseling centers, the purpose of which is to provide support services to Dianova’s residential programs to help people achieve successful reintegration. These centers develop their own programs and projects depending on the regions where they are located.

The activities of Dianova in Italy:

- **Residential Program for People Abusing Alcohol and other Drugs.** The program addresses the needs of male and female, adult substance abusers (alcohol and drugs), with potential health problems (HIV, HVC), and/or justice issues (alternative to imprisonment). The program’s specificities include a therapeutic and educational approach implemented by a multidisciplinary team (psychiatric and psychological follow-up), with support from sports, cultural and training activities, family involvement and networking with regional institutions.

- **Rapid Stabilization Program.** This service provides adequate assistance to substance users for whom should be given priority for rapid admission and a shorter residential program. Duration of program: 90 days.

- **Educational and Rehabilitation Program.** The program’s duration limit is 36 months, including a 6-month reintegration phase; it is geared toward substance abusers’ specific needs and comprises a multidisciplinary evaluation process leading to the formulation of a program tailored to each participant’s expectations. The program focuses on educational and training activities.

- **Therapeutic & Rehabilitation Program.** This program has the same features as the previous one, but its duration is limited to 18 months. In addition, the program emphasizes psychotherapeutic activities and psychological support (individual and group sessions).

---

**Harm Reduction Program – “Nautilus” Day Center**

Located in Tivoli Terme, the center is open daily from 11 am to 5 pm. In 2012, 154 persons have utilized the center’s services for a total of 2,380 single visits. The objectives of the Nautilus Day Center are as follow:

- Provide substance users with a comfortable environment, hot meals and hygiene services geared toward reducing overdose and other at-risk behaviors through the distribution of information materials and first aid services.

- Reduce the risks of developing or transmitting blood borne diseases related to unsafe injection practices, through healthcare counseling, and dispensing prevention materials.

- Increase the capacity of people to take good care of themselves and to improve their quality of life by increasing their social and professional skills.

- Stimulate the interest of participants in recreational and cultural activities, improve their ability to build a network of social relations and restore, whenever possible, significant relationships through social and psychological counseling.
5) Dianova in Nicaragua - www.dianovanicaragua.org.ni

Founded in 1986, the Dianova foundation in Nicaragua aims to contribute to the educational development of low-income and vulnerable adolescents stemming from dysfunctional families and most of whom live in the country’s poor rural areas. The Esther del Rio - Las Marías Integral Education Center has been affiliated, since 2010, to UNESCO’s Associated Schools Project Network.

The activities developed in Nicaragua include five distinct programs:

- **The educational program.** Accredited by the ministry of Education, the program is open to boys and girls from 12 to 21 years. The curriculum is organized in order to respect the program defined by the ministry while conducting various extracurricular activities.

- **The residential program** is intended to host at-risk adolescents and provide them with lodging, food, hygiene, medical follow up as well as individualized psychological support.

- **The NEOVIDA prevention program** is aimed at strengthening students’ protection factors and reducing risk factors in order to promote a healthy lifestyle. The program is aimed at at-risks children and adolescents through a comprehensive training program which emphasizes prevention activities.

- **The environmental program** helps develop and promote environmental protection and awareness among students and their families. The program’s secondary objective is to promote relationships with the community, to protect forest resources and to implement better agricultural practices.

- **The sports program** is considered an effective tool for substance abuse prevention; it is designed to help build positive community relationships and reduce youth and domestic violence.

6) Dianova in Portugal - www.dianova.pt

Dianova has been founded in Portugal in 1984; it is now recognized as a private, charitable institution, an association of public utility and a development NGO. In Portugal, Dianova specializes in the field of addiction treatment and prevention; it also develops reintegration services, social and community initiatives and has implemented additional activities including psychosocial support and training services for individuals and organizations.

The activities of Dianova in Portugal:

- **Therapeutic Community.** Located in the estate of Quinta das Lapas, close to the city of Torres Vedras, it is a professional residential unit specializing in the individualized, short and long-term treatment of substance abuse and alcoholism. The center was granted an authorization by the Institute for Drugs and Drug Addiction.

- **Halfway House.** This residential unit is designed to provide a transitional living place to help those in final stage of treatment and now in recovery from drugs and alcohol prepare a successful reintegration into society. The unit provides a comprehensive support to the person’s social and professional reintegration planning (vocational training, high school and university, employment).

- **Dianova Training Center.** After Dianova received a certification as a training center by the Directorate-General for Employment and Labor Relations (DGERT) and by the Scientific and Educational Council for Training, the organization launched a training center which eventually became a strategic partner in the professional development of many persons and organizations.

- **Social entrepreneurship.** Dianova is managing a social enterprise specializing in greenhouse floriculture in both social and sustainable development purposes. The Dianova greenhouse is dedicated to producing and marketing plants through a quality-based, modern production process in the objective of helping former substance users reintegrate the workforce.
7) Dianova in Sweden  - www.dianovasverige.org
In Sweden, Dianova has been dedicated since 1997 to addressing the assessment and referral phases of people struggling with addictions challenges, in addition to carrying out drug prevention and awareness activities, and reintegration, aftercare and post-treatment follow-up programs. In addition, Dianova emphasizes on networking and collaboration with other community-based organizations. Several cooperation agreements were signed with the other Dianova network member organizations enabling service users to attend residential treatment programs abroad. When they return to Sweden, Dianova provides service users with post-treatment follow-up services, including support to reintegration and prevention of relapse, within two urban facilities located in Stockholm and Malmö.

The year 2012 was dedicated to a generational renewal in the organization, with the arrival of a new Director-General. In addition, Dianova in Sweden successfully implemented a quality management process, i.e. an approach which allows identifying and supervising all processes and their interactions in order to gain control of the latter to achieve more consistent quality.

8) Dianova en Switzerland  - www.dianova.org
The Dianova foundation in Switzerland aims to help people and families with an addiction problem and other, vulnerable, marginalized or disadvantaged people. It is also active in terms of representation within international organizations in Switzerland. As part of its statutory goals, the Foundation can also provide ad hoc assistance, more particularly to projects implemented by the Dianova network member organizations.
In 2012, the Foundation provided funding for a project by the Esther Del Rio - Las Marías School in Nicaragua, in the objective to improve the quality of life of the educational community.
However, due to a lack of development perspectives, Dianova Switzerland’s board of directors decided to dissolve the foundation and therefore terminate its operations. This decision was endorsed by the General Assembly on November 7.

9) Dianova in Uruguay  - www.dianovauruguay.org
Founded in 1993, the Dianova foundation in Uruguay is a nonprofit organization which purpose is to offer specialized treatment and prevention programs for people who abuse psychoactive substances. In 2012 Dianova has pursued the activities of the EU-funded “Drugs, Gender and Decentralization” project which will come to an end in 2013. The activities of Dianova in Uruguay:

- **The information and assessment center** offers information and awareness services to those seeking objective information about drugs and treatment resources. The center’s professionals (psychiatrists, psychologists and social workers) assess the person’s needs and expectations, and establish an individual care plan with the person concerned.
- **The residential program** addresses the needs of adult men and women, offering a protected environment which provides service users with a treatment program tailored to their specific needs. The program may be short (1-2 months), medium (3-4 months) or long term (5-8 months).
- **The outpatient program’s** purpose is to inform and support adult men and women and their families. Its objective is to help people achieve greater autonomy vis-à-vis alcohol and drug use without having to abandon their responsibilities towards their families, school or at work.
- **The day center** is for adolescents over 12 years of age who perceive their use of substances as a problem and accompanied by a parent/adult referent. The center provides a protected environment where individuals can achieve long-term quality of life improvement, get objective information and become more aware of the importance of healthy living for their personal growth.

---

**Center for Psychosocial Help CAP + Health**
Located downtown capital city, Lisbon, the center for psychosocial help CAP + Health provides affordable, professional therapeutic and psychosocial intervention services to the community. Intervention services include: psychological assessment and follow-up, family care, intervention with adolescents, vocational guidance, and evaluation and counseling courses for specific educational needs.
10) Dianova in the USA - www.dianova.us

For nearly fifteen years, Dianova in the United States has run a summer camp designed to provide young people from New York region’s disadvantaged areas with activities oriented to their personal development. After the camp eventually closed, Dianova’s activities were relocated in the premises, and with the collaboration of the Epworth Center, a large 160 acre property, in order to leverage Dianova’s former experience and launch new services via a two-pronged approach:

- On the first hand Dianova has developed a variety of services within the premises of the Epworth center, the objective of which is to develop educational programs to promote participants’ educational and personal growth.

The program aims to help empower adolescents to help them better control their lives and make positive, responsible choices and develop better relationships, increase self-esteem and self-confidence of participants and promote a greater awareness of the natural environment and the need to preserve it. In 2012, the program has had an impact on over 200 adolescents and young adults.

- On the other hand, Dianova has been committed to the implementation of innovative alliances with other organizations to help strengthen communities, e.g. throughout the partnership between Dianova and HELP USA, one of the leading national developer of housing and provider of jobs and services for the most vulnerable populations (homeless people, disadvantaged families, people with HIV/AIDS, veterans, etc.). In 2012, about 350 persons were directly impacted by these alliances in the following domains: support for drug/alcohol abstinence, computer workshops, fine arts and design, food and clothing distribution, mentoring, nutritional workshops, etc.
1) Introduction
« Giving Our Commitment a Voice »

Dianova International and the Dianova network as a whole have been working for five years to create lasting relationships with international organizations. After Dianova International had obtained the official recognition as an “NGO in special consultative status” to the Economic & Social Council of the UN (ECOSOC), the doors of international institutions slowly began to open, thanks to the guarantee of corporate quality, know-how and financial accountability granted by such “passport”.

With this recognition “in hand”, an intensive work commenced in the objective to advocate for Dianova’s stances and ideas in major, European, American and international forums. We made this move without rushing things, first seeking to understand the institutions’ functioning. We then established alliances with valuable partners, who have enabled us to build new relationships and to give our commitment a voice.

Finally, after five years, even though the task at hand remains immense, we can say that we now have been recognized within a number of high-level institutions, including the United Nations, the Organization of American States (OAS), UNESCO, the World Federation and European Federation of Therapeutic Communities (WFTC and EFTC), the Ibero-American Network of Organizations working in the field of addiction (RIOID), the Latin American Federation of Therapeutic Communities (FLACT), etc.

The name of Dianova has now become a synonymous of professionalism, accountability and reliability among those who represent these institutions. However, nothing worth gaining was ever gained without effort, and we need to take a further step, maybe the most important of all: defend our values, our ideas and what we stand for and, more importantly, influence local, national and international policies whenever possible.

There was still one domain in which we still had to move forward: the European institutions. Well, we are glad to say that things are moving. We have been this year invited to join the Civil Society Forum on drugs, in Brussels and we will be attending our first session in June 2013. We will put all our enthusiasm in it, all our professionalism, while respecting our core principles and values.

2) International Activities – Highlights

56th Session of the Commission on the Status of Women (New York, USA) 27 February - 12 March. Dianova representatives attended the 56th sessions of the UN Commission on the Status of Women (CSW56) which priority theme was “The empowerment of rural women and their role in poverty and hunger eradication, development and current challenges”. The commission on the status of women is a global policy-making body and a functional commission of the United Nations Economic and Social Council (ECOSOC), dedicated exclusively to the promotion of gender equality and the advancement of women. Dianova representatives have attended high level round tables, participated to various exchanges and discussions within interactive sessions and they have organized a special event, parallel to the CSW.
Dianova Organizes an Event during CSW 56 (New York)

During this CSW session, Dianova and the United Methodist Church organized and sponsored a side event on the theme: “Rural Women and Girls: Education and Empowerment for Life (Human Rights & Social Justice Approaches)”. The event resulted in a frank success and allowed Dianova representatives to meet a number of prominent protagonists in the world of education.

During his presentation, Mr. Rafael Guerrero, Director-General of Dianova in Nicaragua, emphasized the key role of education in promoting the empowerment of rural women and girls, through the experience conducted in the Esther del Rio – Las Marias School, in Nicaragua.


Other panelists have discussed additional issues arising from the practice of the education of women and girls, emphasizing the achievement of human rights, the assertion of human dignity and the struggle for social justice. Eventually, the panel addressed the problem of the urban and rural divide and discussed the holistic training of women, aimed at developing life abilities and promoting empowerment.

Meeting at UNESCO’s Headquarters (Paris, France)

On 28 February, Dianova representatives were invited to attend a committee meeting at UNESCO’s headquarters in Paris. The meeting aimed to inform and discuss the new cooperation statute granted by UNESCO to its non-governmental partners after the organization’s new statutory framework for cooperation was formally adopted at the 36th Session of UNESCO’s General Conference.

The framework’s general principles provide, amongst others, for the transition from three relational categories (operational, formal consultative and formal associate) to two partnership categories, namely consultative partnership and associate partnership.

Following the adoption of the new directives, Dianova International’s partnership was reclassified into NGO in “Consultative Status” with UNESCO.

55th Session of the Commission on Narcotic Drugs (Vienna, Austria)

12 – 17 March, Dianova representatives attended the 55th session of the United Nations Commission on Narcotic Drugs (CND), in Vienna (Austria). In his opening remarks, Mr. Yury Fedotov, Executive Director of the United Nations Office on Drugs and Crime (UNODC) stressed the importance of strengthening regional cooperation to face the increasing threat posed by illicit drugs. He also urged member states to intensify prevention strategies as part of a comprehensive response to drug demand, supply and trafficking.
Alcohol and Drug Abuse in Portugal, a Prevention Initiative

For the third year in a row, Dianova in Portugal contributed to the prevention of the negative consequences of alcohol and drug abuse among young people. Among these consequences road safety is a major societal issue, especially for the youngest generation: the young drivers, male drivers in particular, account for about 27% of driving fatalities across OECD countries, although people in the same age group represent only about 10% of the population. Dianova's community-based "MOCKTAIL" prevention initiative aimed to reduce alcohol and drug-related consequences and risk behaviors among young people aged 18-25, including driving under influence, school dropout, unplanned pregnancies, depression, violence and delinquency. The initiative was organized during Youth Week and gathered the whole community of Torres Vedras, a city of 25,000 inhabitants located near Lisbon. The initiative not only aimed to promote awareness among young people, but it also pointed out that we can all loosen up and have fun without resorting to alcohol or drugs. The 2012 initiative impacted 4202 people and was made possible thanks to the generous contribution of 110 volunteers, 28 police officers and 260 employees from 21 restaurants, bars and night clubs.

Dianova-Sponsored Side Event at CND55 (Vienna)
Le 13 mars, au cours d’un événement parallèle à la session de la CND à Vienne, les représentants de Dianova ont présenté les résultats d’une action de prévention de l’abus d’alcool et de drogues, réalisée chaque année depuis trois ans dans la région de Torres Vedras (Portugal). La présentation s’intitulait: « Engaging Youth and Enrolling Community in a Prevention Initiative » (engager la jeunesse et faire participer la communauté à une initiative de prévention).


International Congress of Therapeutic Communities (Puebla de Zaragoza, Mexico)
22 - 24 March, Ms. Elena Goti was invited to join the first International Congress of Therapeutic communities (TCs) which was held in the city of Puebla de Zaragoza (State of Puebla, Mexico), the themes of which were: “TC, an unknown alternative against addiction” and “TC, a model for life”. The congress aimed to revive the therapeutic community model of treatment in Mexico, after a 15-year period of neglect during which an important number of excesses and misconducts were observed. The idea of the congress sponsors was to bring together specialists, policy makers and other stakeholders to implement a joint action aiming at regenerating a trustworthy, genuine and efficient, TC model. Many foreign speakers were invited to the congress, among whom was Ms. Elena Goti who took the example of the process of change operated by the Dianova network to explain, in a plenary session address, the challenges posed by the 21st century to the TC treatment model. Ms. Goti subsequently addressed the themes of “Charismatic leadership and one-man rule in TCs” and “The democratic rules of play in TCs”

The Vienna NGO committee on Drugs (VNGOC) is composed of members representing international, national and local NGOs working in the field of addiction treatment or prevention. The committee is a vital link between NGOs and the key intergovernmental and international agencies involved in drug policy, strategy and control: the Commission on Narcotic Drugs (CND), the International Narcotics Control Board and the United Nations Office on Drugs and Crime (UNODC). Ms. Elena Goti, representative of Dianova International, has been working for 3 years with the Committee and was elected to the VNGOC board of officers, as Deputy Secretary.
XIV Ibero-American Seminar on Drugs & Cooperation (Santiago, Chile)
16 to 20 April. Organized jointly by the Ibero-American Network of NGOs working in the addiction field (RIOD) and Chile’s national service for substance and alcohol abuse prevention and treatment (SENDA), the Chilean capital hosted the XIV Seminar on Drugs and cooperation, the theme of which was “Drug use among people facing severe social exclusion”. Dianova representatives were present as observers.

Since 2011, Dianova in Spain has been a member of the RIOD, a nonprofit umbrella organization which main role is to help connect Ibero-American addiction service providers, to help them provide better services in the fields of treatment and prevention, social reintegration and vocational training.

World Forum Against Drugs (Stockholm, Sweden)
21 - 23 May. The third World Forum Against Drugs was organized by the World Federation Against Drugs and hosted over 700 delegates, including representatives of NGOs, support groups or therapeutic centers and policy makers from around the world.

On the occasion of this forum, our colleagues from Dianova in Sweden were visited by three personalities who had come to appraise the activities developed by Dianova in the Swedish capital, Stockholm: Ms. Etan Merrick, President of the Daytop Village Foundation (USA), Mr. Michel Perron, Director-General of the Canadian Center on Substance Abuse (Canada) and president of the Vienna NGO Committee on Drugs (VNGOC), and Mr. Anthony Gelormino, president of the World Federation of Therapeutic Communities (WFTC).

The World Federation Against Drugs is a multilateral community of NGOs and individuals who have been engaged since 2009 “for a drug-free world”. All members of the WFAD share a common concern “that illicit drug use is undercutting traditional values and threatening the existence of stable families, communities, and government institutions throughout the world.

“Drugs & Crime, as a Threat to Development” (New York, USA)
June 26, Dianova representatives attended the Thematic Debate parallel to the 66th session of the UN General Assembly on “Drugs & Crime as a Threat to Development”, on the occasion of the United Nations International Day Against Drug Abuse and Illicit Trafficking. The participants to the Thematic Debate emphasized the scope of the drug problem and organized crime worldwide and they explored their various consequences in regard to sustainable development objectives and to the achievement of the Millennium goals. Representatives from Dianova, the Vienna NGO Committee on Drugs (VNGOC) and the Alliance of NGOs on Crime Prevention & Criminal Justice gathered the day before for a preparatory meeting during which they approved a statement directed to the participants to the thematic debate.

WeFree Days in Italy
5 - 7 October. The WeeFree Forum was organized in the San Patrignano therapeutic community by the ECAD (European Cities Against Drugs), with several therapeutic communities represented, more than 2,000 guests, and plenty of discussions and debates. TC representatives and other addiction specialists stressed the importance of learning about sobriety and filling the void of social exclusion with bridged relationships, not with drugs.
In an address to the leaders of more than 70 cities and municipalities, members of the ECAD, Dianova representatives evoked the organization's work in Italy. The purpose of this address was to present the action of Dianova to the delegates from northern and eastern Europe, and to stimulate potential partnerships with countries where the TC treatment model is still to be developed.

25th World Conference of Therapeutic Communities (Bali - Indonesia)
6 - 10 November. The 25th World Conference of Therapeutic Communities was held in Bali, under the auspices of the World Federation of Therapeutic Communities and the Kasih Mulia Foundation, one of the country's largest associations dedicated to the treatment of alcohol and substance abuse.
Among other themes, the sustainability of the therapeutic community treatment model was one of the most discussed – each one of the therapeutic communities that were represented at the conference, were engaged in a struggle to ensure financial sustainability through the implementation of additional services and the search of new funding methods.

Meeting with Dr. George De Leon, Leading Authority in TC Treatment & Research
During the world conference of TCs, the representative of Dianova, Mr. Michele Bellasich, met one of the pioneers of the therapeutic community treatment model, Dr. George De Leon.
“Despite decades of Therapeutic Community (TC) outcome research, policy makers, funders, and even many scientists still question whether the TC is an evidence-based treatment for addictions.”
“Still, the weight of the direct research evidence from all sources and over many years, in many countries supports the conclusion that the TC is an effective and cost-effective treatment model, especially with the most challenging populations – those with severe drug use, social and psychological problems.”

52nd Regular Session of CICAD - OAS (San José, Costa Rica)
27 – 30 November. As a member of the Organization of American States, representing civil society, Dianova attended the 52nd regular session of the Inter-American Drug Abuse Control Commission (CICAD). During session, representatives to the Organization of American States (OAS) approved a new evaluation instrument to determine each member state’s situation with regard to the recommendations developed based on the current drug strategy. Mr. Rafael Guerrero, Director-General of Dianova in Nicaragua could attend the meeting, as an observer.

International Conference of NGOs in Partnership with UNESCO (Paris, France)
19 - 21 December. Dianova representatives participated in the International Conference of NGOs in official partnership with UNESCO. The conference, which is a statutory element of collective cooperation with nongovernmental organizations, is explicitly provided for by UNESCO’s new directives. It was intended to “review the state of cooperation with UNESCO and facilitate cooperation between organizations having common interests.” UNESCO’s partner organizations have had the opportunity to communicate collectively their views and suggestions to the organization’s Director-General.
5.0

5- Networks, Social Projects & Communication
Networks & Social Projects
The consequences of the social and economic crisis have continued to impact severely on social and voluntary sectors during 2012 and Dianova International and its member organizations were compelled to reduce investment costs accordingly. Nevertheless, several local initiatives have been implemented to support the development of vulnerable communities.

“Catalunya en Miniatura” – 2012 Review
In 2012, Catalunya en Miniatura made significant improvements and focused efforts on renewing and strengthening the park’s corporate image: design and implementation of a new logo, website and slogan (Living New Experiences), modernization of onsite signage and reservation system, production of a promotion video for schools, dissemination of various campaigns in online shopping portals and magazines, creation of a new press kit, etc.
In addition, a brand new activity calendar was implemented to emphasize one or several of the park’s special activities every month and add extra value to customers’ visits: Solidarity Day, Spring Festival, Halloween, Cherry Fair, the Scale Model Day, etc. This year also saw the unveiling of our new scale model of Sant Vicenç dels Horts’ Police Station or “Mossos d’Esquadra”, in the presence of state officials from the Generalitat (government) of Catalonia.

1st Solidarity Day in ‘Catalunya en Miniatura’ Scale Model Park
In the context of a local campaign launched in the city of Torrelles, Catalunya en Miniatura celebrated its first “Solidarity Day” to help support Dianova-operated primary and secondary school in Nicaragua. A series of activities have contributed to raising funds, including the sale of plants, flowers and beverages and mini-train rides. Throughout the day, Dianova and Catalunya en Miniatura volunteers have served as workshop moderators and have shown videos about Dianova’s current social projects. The Solidarity Day will be renewed on an annual basis.

Development Aid In Nicaragua
In Portugal and Italy, the Dianova network member organizations have launched a campaign to collect in-kind donations destined to the 400 students hosted every year by the Center for Integral Education Esther Del Rio-Las Marias, in Nicaragua. The Dianova member organizations’ efforts have borne fruit, with supplies worth 53,000 Euros, including educational materials, agricultural equipment, hygiene products and basic commodities, clothing and footwear and home accessories. A sea container was prepared by the volunteers of the Garbagnate therapeutic community (Milan, Italy) and later departed from the Italian port of La Spezia per Corinto, en route to Nicaragua.

For many years the Center for Integral Education “Esther del Rio-Las Marias” has been committed to improving education and other social conditions of the children living in the country’s rural areas, particularly affected by extreme poverty and endemic violence. Accredited by the Nicaraguan Ministry of Education and affiliated to the UNESCO Associated Schools Project Network (ASPnet), Esther del Rio educational center provides free educational services to the most disadvantaged. In addition, the center’s boarding students have a complete support, in terms of housing, food, educational materials, healthcare services and psychological follow-up.

### Number of Visits

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catalunya en Miniatura Scale Model Park</td>
<td>44840</td>
<td>48376</td>
<td>52591</td>
</tr>
<tr>
<td>‘Bosc Animat’ Aerial Forest Park</td>
<td>15023</td>
<td>16043</td>
<td>23220</td>
</tr>
<tr>
<td>Total</td>
<td>59863</td>
<td>64419</td>
<td>75811</td>
</tr>
</tbody>
</table>
Improving Access to Safe Drinking Water in Nicaragua

In an effort to continuously improve the health and living conditions of the students and teachers of the Esther Del Rio-Las Marías Integral Education Center, the Dianova foundation in Nicaragua has completed an ambitious project to build a water supply and a drip irrigation system which will not only provide drinking water but will also sustain the center’s fruit and vegetable farming.

The educational community’s 438 students and teachers in addition to their families have benefited from this project, i.e. a total number of 1,500 people. The project was made possible by a 74,914 CHF financial contribution from the Dianova Foundation in Switzerland.

“...The project has been implemented after the water had been cut off on many occasions by the regional water supply operator. Our school had access to running water only three days a week and despite the measure we had taken, it was almost impossible to guarantee an optimal situation both in terms of hygiene and food preparation...”

Rafael Guerrero, Director-General of Dianova in Nicaragua.

Communication & Publications

In addition to the various initiatives which have been conducted for the development of Dianova’s corporate relations, the organization has maintained ongoing communication activities with its member organizations and various stakeholders, whether public or private.

Annual Report

The annual report provides every year a comprehensive report on Dianova International’s activities throughout the preceding year and an overview of the Dianova Network member organizations’ operations in Europe, South America and North America. The annual report is intended to give Dianova stakeholders and other interested people information about the organization’s activities and financial performance.


In 2012 more than 50 different articles and reports were published in the English, Spanish and French languages, to give a detailed account of network’s various activities, including participation in seminars and conferences. In addition, the organization’s e-newsletter “The Dianova Network NewsBriefs” was sent to its various stakeholders on a regular basis.

The Institutional Manual

The communication department of Dianova International was charged to carry out a complete overhaul of the Institutional Manual, a management instrument to be utilized internally. Originally published in 2001, this document is a powerful working instrument for internal and external communication. The Institutional Manual will serve two main purposes: 1) to help employees express similar messages with a wide range of reference texts about Dianova’s operations and raison d’être; and 2) to provide tools that allow employees to better understand the action of Dianova as a whole (methodologies, positioning, ethics, etc.)

The new Institutional Manual will be provided to the Dianova network member organizations in 2013.

Publication in the ‘Global Education Magazine’

In 2012, Dianova was invited to publish one of the network’s educational best practices in the ‘Global Education Magazine’, an international, digital magazine dedicated to promote ideas and educational experiences from formal, non formal and informal contexts in order to achieve the Millennium Development Objectives. Dianova presented a substantive article entitled “Education & Drug Prevention” on the NEOVIDA program, in Nicaragua.

The article is available on the GEM web site, in the French and Spanish languages


Dianova in Chile on UNESCO’s “Innovemos” Network

The IN NOVA e-magazine, published by Dianova in Chile, has recently been sponsored on the web site of the INNOVEMOS Network (Education Innovations Network for Latin America and the Caribbean), under the auspices of the UNESCO. The Regional Education Innovations Network INNOVEMOS is an interactive site and permanent forum for reflection, production, exchange and dissemination of innovations and educational change. It seeks to contribute to improving quality and equality in education in its various modalities and programs.

The IN.NOVA e-magazine has published an article on the experience supervised by a team of education specialists about a group of women who participated in a compensatory basic and secondary education program in a context of addiction treatment with gender perspective.

Read article on the INNOVEMOS Network web site (only available in the Spanish language)

http://www.redinnovemos.org/content/view/1526/107/lang,sp
6.0

6) Human Resources

Essential Principles

Dianova’s human resources management model rests upon the adequate balance between 1) a concern for the quality of life, satisfaction and thriving of all Dianova employees and 2) the interests and constraints of the organization. The perspective taken by the Dianova network is a win-win relationship between the organization’s own needs and constraints and the well-being of its employees, with the quality of programs and services to the beneficiaries as an imperative backdrop.

Dianova and Gender Equality (Excerpt from the Dianova Network Manifesto)

Dianova supports regulatory action aimed at eliminating all direct and indirect manifestations of gender discrimination, promoting real equality between men and women and removing the obstacles that prevent this level of fairness from being achieved. Dianova is committed to working for equal opportunities for all people, regardless of their gender, race, religion or age, in all of its areas of influence, both internal and external. The incorporation of equality and diversity throughout the organization encourages an integrative management strategy involving all employees. Dianova’s ethical commitment to equality entails the development of a positive action plan for its personnel that places special emphasis on all actions that foster the highest level of personal growth. Dianova is committed to putting in place practices that integrate the vision of equality and diversity in whichever intervention it implements, with the aim of providing each person with the appropriate care.
The Dianova Human Resource Management Model

In the context of its commitment to supporting vulnerable persons and communities and to promoting a sustainable human development, the role of Dianova International in fostering good governance practices requires that it be exemplary in terms of respect for rights and fairness in its human resource management practices, in particular with regard to work-life balance, respect for gender equality, job autonomy and access to training and life-long learning. In order to ensure the proper implementation of these human resource management practices, Dianova International encourages the application of the principles as described in a corporate guidance manual called the Dianova Human Resource Management Model which include various recommendations for:

- Recruitment and employee integration,
- Skills development and training,
- Work-life balance,
- Performance monitoring,
- Senior management renewal and vocational retraining.

Dianova in Spain Recognized as a Family-Oriented Organization

The Másfamilia Foundation awarded the EFR certificate (Family Oriented Organization) to the Spanish branch of Dianova upon completion of a thorough audit of the various human resources management processes and policies, including work-family balance, work flexibility, compliance with the principle of equal opportunities for men and women, etc. The EFR certificate demonstrates the organization’s commitment to its human resources and its contribution to the ongoing improvement of these practices. The Másfamilia Foundation is an independent, non-political, non-confessional civil society organization dedicated to promoting the well-being of families through public education and advocacy.

After becoming one of the first NGOs to get the EFR certificate in Spain, Dianova now intends to maintain a rewarding and inspiring work environment, based on efficiency and capable of inspiring employees to do their very best to achieve organizational success. Through this EFR certificate, Dianova has renewed its long term commitment to equality of opportunities and work-family balance, in addition to engaging in a process of continuous improvement in these fields. The EFR accreditation was provided for a three-year period and will be renewable only following a satisfactory inspection by the responsible authorities.

<table>
<thead>
<tr>
<th></th>
<th>Administration</th>
<th>Services to Persons</th>
<th>Total</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Men</td>
<td>Women</td>
<td>Men</td>
<td>Women</td>
</tr>
<tr>
<td>Full-time contract</td>
<td>44</td>
<td>51</td>
<td>113</td>
<td>110</td>
</tr>
<tr>
<td>Part-time/temporary</td>
<td>7</td>
<td>18</td>
<td>32</td>
<td>26</td>
</tr>
<tr>
<td>Contractors</td>
<td>6</td>
<td>15</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>68</td>
<td>64</td>
<td>146</td>
<td>161</td>
</tr>
</tbody>
</table>

All areas combined 439 employees work for Dianova, a number which decreased drastically compared to 2011 (592) and 2010 (579).
"Management & Development" Seminar
Dianova International’s 8th training seminar was held in Castelldefels on the occasion of the Dianova network member organizations’ annual reunion, from Nov. 5 to 8, the objective of which was to enable members’ representatives to discuss various development issues and perspectives, share best practices, and participate in training sessions. In addition, the Assembly of the Delegates (Dianova’s general assembly) took place on this occasion. Dianova’s 8th Training Seminar focused on 3 distinct themes:

- **Contemporary storytelling**, an efficient and modern marketing instrument. The first speaker addressed the issue of storytelling, as an efficient tool for modern communication, marketing, strategic development and organizational change.

- **Dianova, the story continues**. The next intervention was dedicated to recount the history of the Dianova network and to imagine what its future will be in a changing world. The presenter then turned to the subject of the role of NGOs and the third sector in general in challenging the dogma of perpetual growth.

- **Networks and Innovation**. The last intervention before practical group exercises explored the various applicable levers to help organizations thrive in time of crisis, thanks in particular to innovative and passionate human resources, with a strong sense of initiative and creativity.

**Human Resources Development & Training – The Dianova Network**

<table>
<thead>
<tr>
<th>Sessions</th>
<th>Hours</th>
<th>Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SENIOR EXECUTIVES</strong></td>
<td>21</td>
<td>1149</td>
</tr>
<tr>
<td><strong>PERSONAL &amp; STAFF DEVELOPMENT</strong></td>
<td>47</td>
<td>809</td>
</tr>
<tr>
<td><strong>SPECIFIC TRAINING ACTIVITIES:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Services to Persons</td>
<td>55</td>
<td>617</td>
</tr>
<tr>
<td>Administration &amp; Support Services</td>
<td>35</td>
<td>684</td>
</tr>
<tr>
<td>Communication</td>
<td>4</td>
<td>450</td>
</tr>
<tr>
<td>ICTs</td>
<td>20</td>
<td>454</td>
</tr>
<tr>
<td><strong>OTHERS</strong></td>
<td>11</td>
<td>308</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>193</td>
<td>4471</td>
</tr>
</tbody>
</table>
Dianova International is an NGO subject to Swiss law, with transnational activities and in accordance with the definition established by the European Convention of April 24th, 1986, about the legal recognition of international non-governmental organizations. Dianova International is dedicated to providing assistance and support services to the Dianova network member organizations in the areas of corporate identity, knowledge and best practice exchange, human resources training and development, organizational management and finances. These activities are carried out from the organization’s corporate headquarters in Lausanne (Switzerland) and operation unit in Castelldefels (Spain).

The 2012 financial year closed with a deficit of CHF 113,620.55 (EUR 94,150.27) compared to the deficit of CHF 469,909.06 recorded in the 2011 financial year.

The volume of financial resources managed during the period almost reached CHF 1,148,000 (EUR 951,000), coming from: selfless and generous contributions from institutions, companies and individuals (84%), membership fees (4%), service delivery to third-parties (1%), and the financial performance (1%). The financial year’s deficit equals nearly 10% of the resources.

The resources have been applied: to direct (partial, non-refundable funding for social projects and activities) or indirect (corporate identity, knowledge exchange, ongoing training programs, etc.) support and assistance services to the Dianova network member organizations (69%); to provisional endowments made as a result of the deterioration of long-term loans (23%); and to the organization’s general operating expenses (8%).
During fiscal year, member organizations with debts towards the loans granted by Dianova International have amortized and paid annual installments in the amount of roughly CHF 241 thousand (EUR 199,600).

On March 30, 2012 the contract with purchase option signed on August 1st, 2011 was completed, for the acquisition of 51% of the shares held by Catalunya en Miniatura S.A. The objective of this acquisition is to promote and develop Dianova’s personal development activities on the premises of the Catalunya en Miniatura theme park. These activities will be implemented alongside the park’s current activities and for the benefit of the youth. In accordance with the business plan, the Bosc Animat aerial forest park was integrated in that company – accordingly forming a single company to operate the Catalunya en Miniatura - Bosc Animat theme park, from an operational and legal perspective.

The annual accounts for the 2011 period have been subject to review by external auditor AMS Conseils, S.A., Carouge – Geneva (Switzerland), which positive audit report is available on the organization’s web site (www.dianova.org).

Once the accounts have been approved by the Annual General Assembly, they are lodged with the Canton de Vaud Finances Administration.

The resources managed in 2011 by Dianova International and the Dianova network to fulfill their mission and social initiatives totaled CHF 22,490,000 (18,600,000 EUR).
## BALANCE SHEET – 31 DECEMBER 2012

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intangible Fixed Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tangible Fixed Assets</td>
<td>1,00</td>
<td>1,00</td>
</tr>
<tr>
<td>Real Estate Nicaragua</td>
<td>4,371,23</td>
<td>8,326,47</td>
</tr>
<tr>
<td>Option on “Catalunya en Miniatura” Purchase</td>
<td>299,980,00</td>
<td>299,979,99</td>
</tr>
<tr>
<td>Shares Catalunya en Miniatura</td>
<td>0,00</td>
<td>91,042,50</td>
</tr>
<tr>
<td>Guarantee Deposits</td>
<td>1,167,020.86</td>
<td>0,00</td>
</tr>
<tr>
<td>Dépôt de garantie</td>
<td>4,842,04</td>
<td>4,870,53</td>
</tr>
<tr>
<td><strong>Total Fixed Assets</strong></td>
<td>1,476,215,13</td>
<td>404,220,49</td>
</tr>
</tbody>
</table>

| **Liquid Assets** |                 |                 |
| Cash and Bank, Short-term Deposits, Portfolio Securities | 647,744,87 | 817,140,52 |
| Short-term Debtors | 100,475,31 | 106,032,87 |
| Loan “Catalunya en Miniatura” | 674,951,17 | 485,560,00 |
| Advances and Loans to Members | 2,538,865,84 | 3,032,388,31 |
| Member Debtors | 100,787.31 | 2,924.08       |
| Temporary Assets | 46,675,52  | 44,973,40     |
| Advance “Catalonia Park” | 0,00     | 12,139.00     |
| **Total Liquid Assets** | 4,109,500.02 | 4,501,158.18 |

**TOTAL ASSETS** | 5,585,715.15 | 4,905,378.67 |

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EQUITY</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Constitutive Endowment</td>
<td>1,250,000.00</td>
<td>1,250,000.00</td>
</tr>
<tr>
<td>Additional Endowment</td>
<td>448,671.15</td>
<td>918,580.21</td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td>1,585,050.60</td>
<td>1,698,671.15</td>
</tr>
</tbody>
</table>

**Liabilities**

|                  | 2012            | 2011            |
| Short-term Creditors | 21,219.22       | 73,585.16     |
| Creditors Ercilla Family | 881,009.26 | 0,00           |
| Long-term Loans | 2,404,549.00 | 2,685,144.80  |
| Accrued Liabilities | 51,452.94     | 71,524.51     |
| Loan Loss Provision | 532,434.13 | 266,451.05    |
| General Risks Provision | 110,000.00 | 110,000.00   |
| **Total Liabilities** | 4,000,644.55 | 3,204,707.52 |

**TOTAL NET ASSETS & LIABILITIES** | 5,585,715.15 | 4,905,378.67 |

---

**Figures in CHF**

1 EUR = 1,2139 CHF (31/12/2011) · 1 EUR = 1,2068 CHF (31/12/2012)
# 2012 Financial Year Profit & Loss Account

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenues</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Donations &amp; Member Fees</td>
<td>58,413.80</td>
<td>45,521.25</td>
</tr>
<tr>
<td>Subsidies</td>
<td>684,255.60</td>
<td>820,122.40</td>
</tr>
<tr>
<td>Earnings from Activity</td>
<td>12,109.97</td>
<td>96,712.26</td>
</tr>
<tr>
<td>Extraordinary Revenues</td>
<td>264,892.60</td>
<td>0.00</td>
</tr>
<tr>
<td>Rebilling Catalunya en Miniatura Charges</td>
<td>0.00</td>
<td>75,729.15</td>
</tr>
<tr>
<td>Financial Revenues</td>
<td>14,301.96</td>
<td>18,770.78</td>
</tr>
<tr>
<td>Positive Exchange Differences</td>
<td>99.52</td>
<td>0.00</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>1,034,073.45</strong></td>
<td><strong>1,056,855.84</strong></td>
</tr>
<tr>
<td><strong>Expenditures</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Social Initiatives</td>
<td>16,430.84</td>
<td>57,061.70</td>
</tr>
<tr>
<td>Wages and social security</td>
<td>267,259.04</td>
<td>554,824.84</td>
</tr>
<tr>
<td>Rents &amp; Rental Charges</td>
<td>49,502.82</td>
<td>50,730.57</td>
</tr>
<tr>
<td>General Expenses</td>
<td>24,447.54</td>
<td>32,380.46</td>
</tr>
<tr>
<td>Remuneration of Third Parties</td>
<td>306,455.90</td>
<td>265,056.61</td>
</tr>
<tr>
<td>Travel and Meeting Expenses</td>
<td>57,316.76</td>
<td>185,935.65</td>
</tr>
<tr>
<td>International Mission</td>
<td>95,940.60</td>
<td>0.00</td>
</tr>
<tr>
<td>Interests &amp; Charges</td>
<td>14,612.78</td>
<td>16,781.20</td>
</tr>
<tr>
<td>Publications &amp; Marketing</td>
<td>7,833.11</td>
<td>7,348.19</td>
</tr>
<tr>
<td>Provision Dissolution “Bosc Animat”</td>
<td>0.00</td>
<td>-116,590.29</td>
</tr>
<tr>
<td>Negative Exchange Differences</td>
<td>10,916.69</td>
<td>58,531.28</td>
</tr>
<tr>
<td>Extraordinary Expenses</td>
<td>1,810.20</td>
<td>0.00</td>
</tr>
<tr>
<td>Amortization</td>
<td>3,906.52</td>
<td>4,272.87</td>
</tr>
<tr>
<td>Taxes</td>
<td>10,515.69</td>
<td>4,964.01</td>
</tr>
<tr>
<td>Nicaragua Estate Costs</td>
<td>13,203.98</td>
<td>29,016.76</td>
</tr>
<tr>
<td>Provision Loan loss</td>
<td>267,541.53</td>
<td>266,451.05</td>
</tr>
<tr>
<td>Provision General Risks</td>
<td>0.00</td>
<td>110,000.00</td>
</tr>
<tr>
<td><strong>Total Expenditures</strong></td>
<td><strong>1,147,694.00</strong></td>
<td><strong>1,526,764.90</strong></td>
</tr>
<tr>
<td><strong>Résultat</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overspending</td>
<td>-113,620.55</td>
<td>-469,909.06</td>
</tr>
</tbody>
</table>

**Figures in CHF**

1 EUR = 1,2139 CHF (31/12/2011)  
1 EUR = 1,2068 CHF (31/12/2012)