In the last few years, the world has faced the greatest crisis since the end of World War II. Originally portrayed as a financial crisis, it has now affected all sectors including the economy itself, businesses, public administrations and other institutions, which in turn has led to millions being unemployed, changes in migratory movements and other consequences that are difficult to evaluate at this time.

It is believed that this crisis has brought to light different failures that were forewarned to a greater or lesser degree and which probably had one common denominator: disproportion. Disproportion between real needs and the overproduction of goods, between development and sustainability, between quality and lifestyle and the real possibilities for achieving them.

At this particular point in history, which is in a full transition from the age of excess of the 20th century to the age of moderation in the 21st century, we all need to learn how to live in a different way, since the myth of infinite growth has shown its limitations.

One of the challenges will be how to guarantee health and social protection through sustainability, solidarity and equity, in an economic context that is different to that existing today.

It is down to us, as third sector organizations and civil society in general, to take the initiative to build our own development paradigm, finding a fair balance between efficacy and efficiency, between professionalization and indispensable spontaneity, which in other contexts may be known as flexibility or adaptability, so that the crisis can be overcome in the short term. In other words, we all have a part to play in the future.

Dianova is convinced that the future and direction of its organization will involve a fair balance between its capacity to provide services and at the same time champion the promotion of social changes, to build a society that is responsible, inclusive and united, and which incorporates the complex and plural reality, without marginalizing any member.

Some of these members form a part of our teams, and I would especially like to thank them for their indefatigable commitment to our values. I would also like to thank friends and collaborators and all those who believe in our project.

Luca Franceschi
President

“We want to build a society that is responsible, inclusive and united, which incorporates the complex and plural reality”
Established in 12 countries in Europe and the Americas, the Dianova Network is composed of non-profit, independent organizations that are dedicated to developing programs and innovative initiatives in three main areas: education, youth and addiction treatment and prevention.

The Dianova network member organizations are also developing other types of programs in the social field, including but not limited to:
- Community development;
- Promotion of gender equality and women-focused development programs;
- Supportive housing to homeless and low-income people;
- Assistance programs for elderly/dependent persons;
- Social and judicial assistance services;
- Counselor training & education programs;
- Integration programs for unaccompanied migrant Adolescents.

The Dianova network does not utilize a specific intervention approach but a variety of methods and means, the objective of which is to help people adopt healthier lifestyles and encourage self-reliant communities. Implementation methodologies may vary, depending on people and community needs: residential or outpatient settings, on-site and outreach interventions, etc.

In July of 2007, Dianova was granted ‘Special Consultative Status’ to the Economic & Social Council of the United Nations (ECOSOC).

Dianova accords respect to the fundamental rights, dignity and worth of all individuals; all service users and carers should be treated sympathetically, with dignity and consideration, and be provided with support in a manner appropriate to their needs and expectations.

Our mission
Developing initiatives and programs with the objective of promoting personal self-reliance and social progress.

Our vision
Our society must cope with many social challenges such as poverty, a lack of education, violence and addictions. Dianova’s purpose is based on the conviction that, with appropriate support, each person will be able to find within him/herself the resources necessary to achieve success in his/her personal development and social integration.

Our values
Our ethical framework and common core values are based on commitment, solidarity, tolerance and internationality. These four values constitute the bedrock of our principles of action, which translate, in their specific application, into interventions that encourage mutual and self-help, self-reliance and community integration.

“In July of 2007, Dianova was granted ‘Special Consultative Status’ to the Economic & Social Council of the United Nations”
DIANOVA INTERNATIONAL & THE DIANOVA NETWORK

Dianova International is the head organization that coordinates, orients and supports the initiatives of the Dianova network. Its main roles consist of:

- Defining the general policies of the network;
- Providing assistance and advisory services in the areas of training, communication, research and development management;
- Developing the exchange of best practices among member organizations and others;
- Providing services to public administrations and other social or community-based organizations, in the broadest sense of the term.

Dianova International’s operating unit is located in Castelldefels (Barcelona, Spain).

The Dianova Network is composed of the non-profit, independent organizations, affiliated to Dianova International. The network ordinary members are committed to developing their activities within the framework of their common mission, vision and values. The network is currently comprised of eleven ordinary members established in eleven countries of Europe and the Americas, and four affiliated members. Each member organization sits of the Assembly of Delegates.

Political Bodies

The Assembly of Delegates is the highest body of the organization, responsible for endorsing the network’s strategic orientations; each member organization appoints one or more representatives as a delegate to the Assembly.

The Assembly Council is responsible for defining the strategic and operational frameworks common to the Dianova network member organizations.

The Operational Bodies

are comprised of a Strategic Commission, an Executive Committee and the Operating Unit.

The Strategic Commission’s main task consists of ensuring proper application of Dianova’s strategic orientations and coordinating a proactive management of the organization’s projects and activities.

The Executive Committee is in charge of implementing the organization’s strategic frameworks.

The Operating Unit is responsible for the daily management of Dianova International (administration, finances, communication).
Ordinary Members

- ASBL Dianova Belgique
- Asociación Dianova España
- Asociação Dianova Portugal
- Associazione Dianova Italia
- Dianova Canada Inc.
- Dianova Idell Förening (Sweden)
- Dianova USA Inc.
- Fondation Dianova Suisse (Switzerland)
- Fundación Dianova Chile
- Fundación Dianova Nicaragua
- Fundación Dianova Uruguay

Affiliated Members

- Drustvo “Up” (Slovenia)
- Fondation Cipresso
- Fundación Dianova España
- Fundazione Dianova Italia

Assembly Council

- Luca Franceschi, President
- Mary-Christine Lizarza, Vice-president
- José Ángel Muñiz Rivero
- Jordi Alós
- Michele Bellasich
- Davide Brundu
- Esther del Río
- Bruno Ferrari
- Rafael Goberna
- Lander Lujanbio
- Carmen Santos

Operating Unit

- Montserrat Rafel, Executive Director
- Umberto Bini, Communication Director
- Giro de Roover, Projects Director
- Xavier Agustí Pagans, Communication Assistant
- Begoña Colomina, Operating Unit Coordinator
- Loli Fernandez-Palacios, Administration & Accounting Supervisor
- Ana de Roover, Administration Assistant

External Collaborators:

- Xavier Pons Formosa: Accounting & Finance
- Elena Goti: International Public Relations
- Pierre Bremond: Communication & Publication
Throughout 2009, Dianova intensified international relations by strengthening and deepening relationships with established contacts and creating new contacts to reinforce its presence and the visibility of its brand in organizations and institutions with a high level of global prestige.

Dianova attended meetings and events in New York (USA), Washington DC (USA), Paris (France), Vienna (Austria), Geneva (Switzerland), Gothenburg (Sweden), Lima (Peru), Santiago (Chile), Managua (Nicaragua), Medellin (Colombia), Veracruz (Mexico), and New Delhi (India).

**New York (USA)**
In New York, Dianova primarily focused on maintaining presence in the UN forums. It also actively participated in commissions and events with other NGOs. During 2009, it also began the analysis to apply for general ECOSOC status.

Dianova has maintained a continual and rewarding dialogue with the WFTC President, Antonio Gelormino, who considers the organization as part of his “resources”. Dianova in Portugal has been invited to participate in the WFTC Genoa Institute 2010, which will be held in Genoa in October 2010. The relationship with CONGO is increasingly more fluid and there is a continual information exchange in the areas related to funds, activities and commissions. CONGO has provided interesting data about SPYM and advice about starting relations with NGO networks in India.

**Paris (France)**
In March, a meeting was organized in the UNESCO headquarters with the aim to strengthen bonds between both international organizations. It was of great interest to establish a first line of work in the area of education for Latin America for two reasons: the localization of regional offices for UNESCO education in Santiago de Chile and the implementation of an educational project for Dianova in this country.

**Vienna (Austria)**
Dianova International began activities with the UNO-DC in Vienna with attendance at the annual CND meeting on 8-12 March. Its active presence has extended to other organizations, especially to VNGOC and the Global Sports Youth.

Dianova became a member of the VNGOC Advisory Board, in the capacity of “Deputy-Secretary”, which has enabled it to participate directly in Board meetings, in the design of the strategic and operational plans, as well as to establish relations with officials, authorities and other NGO’s at the highest level.

**Lima (Peru)**
Dianova is on the scientific committee for the 24th World Conference on Therapeutic Communities, which was held between 6-10 February in Lima, Peru.

The aim of the conference was to share the latest best practices on the matter of treating addictions and information about the educational and clinical project of the fundamental programs in the Therapeutic Communities.

Thanks to the representative’s participation in the plenary session and the publication of the final report for the conference, Dianova has further increased its visibility in the highest circles, in both the public and private sectors.
Santiago de Chile (Chile)
Dianova delegates and the CONACE/CICAD met during the month of April with the aim to coordinate the procedure required to become a strategic partner of the Organization of American States (OAS). Dianova completed the documentation process required for recognition by this international organization.

In another context, a meeting was held in the UNESCO regional offices with the aim to begin the process for the future accreditation of Dianova’s Las Marías School in Nicaragua, as a school associated to UNESCO.

Geneva (Switzerland)
From 2-4 July – Participation in the Social Development Forum for NGO’s – CONGO (CSDF 2009). The objective for the participating NGOs was to formulate a position and common recommendations with the aim to influence the work of ECOSOC, during the annual review about the MDOs (Millennium Development Objectives).

Nicaragua
In Nicaragua, Dianova has had an important role as receiver and participant in several projects:
- Initiating the accreditation process for the Las Marías School as a school associated to UNESCO.
- With UNODC endorsement, an agreement was made between Dianova and the Global Sports Fund for students from Las Marías School to participate and for a monitor to attend the International Youth Camp, to be held in Qatar in 2010.
- An alliance was signed between Dianova in Nicaragua and the FAD (Foundation for Support against Drug Addiction) to apply prevention plans in the Las Marías School.

Medellin (Colombia)
October – Participation in the FLACT ordinary meeting and in the 25th anniversary for the Hogares Claret Foundation.
At this meeting, Dianova presented a plenary speech and conducted a workshop. Both these activities reaffirm the importance of Dianova International’s positioning amongst Latin American NGO’s in the drugs area. Download the presentation.

Veracruz (México)
The Latin American Biannual Therapeutic Communities Conference (FLACT), of which Dianova is a member on the Scientific Committee, provided significant visibility in the area of addictions within the Latin American geographical context.

TC Movement Faces New Challenges
http://www.dianova.org/docs/presentations/E-Goti-CT-nuevos-desafios.pdf (Spanish)

Gothenburg (Sweden)
February 5-6 - Participation in the ECAD (European Cities against Drugs) Global Mayors Meeting and positioning Dianova in Sweden in an active position in the ECAD in the Scandinavian region.

New Delhi (India)
Contacts began in September between the SPYM (Society for the Promotion of Youth and Masses) and Dianova, at the SPYM’s request. Participation in this organization is being analyzed, since the network is considered of great interest for extending presence in Asian countries.

Glossary
CICAD – (Inter-American Drug Abuse Control Commission), an agency of the OAS which mission is to strengthen the human and institutional capabilities and harness the collective energy of its member states to reduce the production, trafficking and abuse of drugs in the Americas.

CND – (Commission on Narcotic Drugs) It is the central policy-making body of the United Nations in drug-related matters, responsible for the supervision of the application of international conventions and agreements.

www.unodc.org/unodc/en/commissions/CND/

CONACE – (Consejo Nacional para el Control de Estupefacientes – drug enforcement national council). It is an inter-ministerial committee which provides advisory services to the Chilean presidency in drug related matters. www.conace.cl
CONGO – *(The Conference of NGOs in Consultative Relationship with the UN)* Independent nonprofit membership association which mission is to facilitate the participation of NGOs in United Nations debates and decision-making. www.ngocongo.org

ECAD – *(European Cities Against Drugs)* Organization comprising 251 signatory cities, working to prompt European nations to adhere to the United Nations’ conventions on drugs and to put an end to all legal distribution of narcotic drugs. www.ecad.net

ECOSOC – *(Economic and Social Council of the UN)* It serves as the central UN forum for discussing international economic and social issues; it is notably responsible for promoting full employment, and economic and social progress. www.un.org/en/ecosoc

FAD – *(Fundación de Ayuda contra la Drogadicción – substance abuse foundation)* A not-for-profit foundation dedicated to preventing substance abuse and reducing its harmful consequences, in Spain and Latin America; Queen Sophia of Spain is currently the foundation’s President in Honor. www.fad.es

FLACT – *(Latin American Federation of Therapeutic Communities)* A network dedicated to facilitating experience exchange and to providing training courses and other events in the field of addiction treatment and prevention, in Latin America. www.flact.org

Global Sports Youth – Implemented by UNODC, this initiative aims to provide ongoing opportunities for youth living in developing countries (Africa, Latin-America/the Caribbean, and Central Europe) to improve their physical and mental health and to avoid substance use or delinquency. www.globalsportfund.com

INCB – *(International Narcotics Control Board)* It is the independent control organ monitoring the implementation of the UN drug control conventions. www.incb.org

OAS – *(Organization of American States)* It is an international organization which members are the thirty-five independent states of the Americas; it constitutes the principal political, juridical and social forum in the hemisphere. www.oas.org

MDGs – *(Millennium Development Goals)* The MDGs are eight international development goals that all United Nations members states have agreed to achieve by the year 2015. The declaration was signed in September 2000. www.un.org/millenniumgoals

SPYM – *(Society for the Promotion of Youth and Masses)* Indian, NGO dedicated to substance abuse treatment, community development, HIV/AIDS prevention and the promotion and protection of human rights of those living with HIV/AIDS. www.spym.org

UNESCO – *(United Nations Educational, Scientific and Cultural Organization)* the UNESCO works to create the conditions for dialogue among civilizations, cultures and people, based upon respect for commonly shared values. www.unesco.org

UNESCO Associated Schools – It is a global network of more than 8,000 educational institutions dedicated to promote UNESCO’s vision and to work in support of international understanding, peace, intercultural dialogue, sustainable development and quality education in practice.

UNODC – *(United Nations Office on Drugs and Crime)* It is a global leader in the fight against illicit drugs and international crime, mandated to assist UN member states in this effort. The agency is headquartered in Vienna. www.unodc.org

VNGOC – *(Vienna NGO Committee)* It provides a link between NGOs and the key intergovernmental and international agencies involved in drug policy *(CND and INCB)* www.vngoc.org

WFTC – *(World Federation of Therapeutic Communities)* An international federation which goal is to join together in a worldwide association of sharing and cooperation within the TC movement. www.wftc.org

WFTC Genoa Institute 2010 – Organized by the WFTC, this conference will be held in Genoa (Italy), with more than 200 specialists who will gather to analyze the TC movement, in light of the present and future social evolutions.
OTHER COMMUNICATION ACTIVITIES

Dianova has continued its communication efforts throughout 2009 in both its network as well as with the leading public and private mediators throughout the world, in addition to intense institutional contact. At the end of 2009, an internal debate began about the use of new technologies and the advantages it could provide to Dianova’s efforts in terms of future changes to the web sites and the use of and presence on Social Networks. A new image campaign, known as ‘hands’ was launched at the end of the year to coincide with the publication of Dianova’s calendar in Spain. The campaign images have been adopted by the Network in several countries on signage and the internet, adapted to electronic or paper formats in the different publications.

In April, the “Alliances between public bodies and non-profit institutions in the area of addictions: experiences and new challenges” seminar was held at the Catholic University in Chile. Dianova International participated in the organization of the event, guaranteeing the presence of several international experts: Massimo Coletti, president of Itaca Europa, Domingo Comas, president of the Atenea-Grupo GID Foundation (Spain) Rafael Goberna, consultant for organizations and member of the Mediterranean Consultants Group.

Dianova International was represented by its president, Luca Franceschi, by Montserrat Rafel, executive director, and by Elena Gotti, Dianova representative at the United Nations.

Annual Report

An Annual Report of activities is published every year, which covers Dianova’s presence in the different Latin American and European countries in which it operates, as well as its efforts in other political, social and private areas.

The Network News Briefs

Dianova sent news to the Network throughout 2009 through the five electronic editions of its newsletter. The central themes were:

- **January.** Communication: new visual identity.
- **April.** Dianova International Seminar in Santiago de Chile.
- **June.** Mother and children program, selected as best practice for the Irene NGO’s.
- **October.** Fifth meeting in Palma de Mallorca: “Management and Development: Innovation and Leadership in Civil Society”.
- **December.** Review of the year and best wishes for the holidays.

E-magazine

The November edition was a special edition about AIDS and its present situation, coinciding with ‘World AIDS Day’ held in this month.
The 'Bosc Animat' high ropes course and leisure park was inaugurated at the end of 2008 in Torrelles de Llobregat (Barcelona), fruit of a cooperation and association between Dianova International and Catalunya en Miniatura (Miniature Catalonia). This community project uniting both the third sector and the business world offers educational and leisure programs for all the public, while half the profits are destined for Dianova charity projects and activities.

During the first quarter of 2009, Bosc Animat had to close in order to repair facilities damaged by strong weather that affected Catalonia. Despite this, there were more than 5,000 visitors in a very satisfactory season, thanks to collaboration agreements signed with several institutions (El Corte Inglés, Viajes Halcón, Club Súper 3, Carnet JOVE).

Pilot programs have been developed in collaboration with the third sector to care for young people, people with disabilities, and people at risk of social exclusion. In light of the promising results obtained, it has been decided to continue this initiative next year.

Bosc Animat has also obtained accreditation as a training centre for the Faculty of Physical Activity and Sports Sciences (INEF) for leisure climbing instructors.
The Activities of the Network

Education, youth and addictions are the main activity areas for Dianova. However, in order to respond to the expectations of the most affected groups throughout the world, the network has begun several initiatives this year aimed at other groups, especially in social and community development, gender equality, sustainable housing, care for the elderly, training, and different social and legal support services. The Dianova model is presented in this chapter and includes a description of some of the network’s most innovative initiatives. The traditional programs are accessible from the network’s web site (in the original version on the member organizations’ sites and in three languages: Spanish, English and French on the Dianova International web site).

THE DIANOVA MODEL – PRINCIPLES COMMON TO THE ENTIRE NETWORK

A socio-educational model. Formal and/or informal education is an essential and constant characteristic in the network. All programs and activities are conceived and perceived as special learning spaces and places with the aim to provide the beneficiaries with personal growth and greater independence.

Self-reliance/autonomy. The purpose of Dianova activities is to help people in dependent situations, whatever these may entail, to discover or re-discover their autonomy and become self-reliant. In other words, their ability to manage their own lives amidst the rules set out by their social and natural environments.

Optimal proximity. A relationship of trust is built between the professional and the users to reinforce emotional security and thus foster their capacity for learning and motivation.

Involvement. The users are not passive subjects. They are fully involved in the program or intervention, whether it is therapeutic, educational, for awareness, training, etc. They actively participate in defining the objectives for the program or intervention and the methods used to achieve the objectives established.

Interdisciplinarity. The programs are made up of teams of professionals with different specializations and knowledge that are complementary so that the users’ unique needs can be responded to. This concept is also applied to their environments of reference (working in a network and the involvement of doctors, social workers, social leaders, families, etc.).

Integrity. Dianova’s model is characterized by a holistic, personalized and multidisciplinary approach that deals with the problems as a whole and builds on the users’ potentials, as a condition of effectiveness in any project, whatever type of project it is.

TOTAL NUMBER OF SERVICE USERS

<table>
<thead>
<tr>
<th></th>
<th>Minors</th>
<th>Young Adults</th>
<th>Adults</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOTAL</td>
<td>3037</td>
<td>1896</td>
<td>5639</td>
<td>10572</td>
</tr>
</tbody>
</table>

Note: The activities of Dianova are divided into 4 different service areas (education, addiction, youth and other social and community services), to emphasize the network’s major areas of interest and their proportion. Those areas are independent by nature; they do not represent separate activities. The total number of service users does not relate to the number of persons concerned but that of the interventions realized – one person may be subject to two or more interventions, e.g. educational and therapeutic. The numerous indirect interventions, necessary to ensure the appropriate follow-up of one single service user (social and family interventions), are not included in total figure.
THE DIANova NETWORK'S PROGRAMS AND ACTIVITIES

Education Services
Every initiative developed in the Dianova network involves both social and educational components; Dianova considers learning activities as fundamental to help service users become self-reliant and exercise self-efficacy. In the following programs and activities, education, whether formal or informal, is considered to be at the core of their social project.

Las Marías School (Nicaragua)
Dianova Las Marias School is divided into three complementary facets:

- **Dianova private school** provides both primary and secondary educations to nearly 400 scholarship students every year.
- Dianova’s eighty boarding students live at the “Las Marias” Center, where they receive all needed support in addition to tuition, including educational materials, healthcare, psychological counseling, clothing needs and more;
- **The Neovida program** a prevention program destined to help students and their families develop social skills and avoid the risks inherent in their family situations (alcoholism, violence, unemployment, etc.)

Both the Las Marias center and the school are licensed by the Nicaraguan government – the center by the Nicaraguan Ministry of the Family and the Dianova primary and secondary school by the Ministry of Education.

www.dianovanicaragua.org.ni/educativo.htm (Spanish)
www.dianova.org/en/content/07-education-lasmarias-school.html

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<table>
<thead>
<tr>
<th></th>
<th>Minors</th>
<th>Young adults</th>
<th>Adults</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FORMAL EDUCATION</strong></td>
<td>380 i.</td>
<td>2 ii.</td>
<td>23 ii.</td>
<td>450</td>
</tr>
<tr>
<td><strong>INFORMAL EDUCATION</strong></td>
<td>1227 iii.</td>
<td>1457 iii.</td>
<td>3090 iii.</td>
<td>5774</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>1607</td>
<td>1459</td>
<td>3113</td>
<td>6179</td>
</tr>
</tbody>
</table>

i. Students minor of age at Las Marias primary and secondary school, or adolescents in the juvenile system at Aula Pucara (Dianova in Chile)
ii. Vocational training with graduation diploma
iii. Prevention of addictive behaviors (primary and secondary), health education, environmental awareness and sustainable development

“Educate to Prevent”, prevention activities training program for teachers (Portugal)
www.dianova.pt/index.php?option=com_content&task=view&id=31&Itemid=60 (Portuguese)

“Educate to Prevent”, prevention activities training program for students (Portugal)
www.dianova.pt/index.php?option=com_content&task=view&id=31&Itemid=60 (Portuguese)

Therapeutic & Educational Residential Program for Adolescents (Chile, Spain, Nicaragua)
www.dianova.org/en/content/02-addictions-therapeutic-community-adolescents.html

Residential Program in TCs for Women with Dependent Children (Chile)
www.dianova.cl/promujeresb.html (Spanish)
www.dianova.cl/promujereromeral.html (Spanish)

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Informal Education 2009

<table>
<thead>
<tr>
<th></th>
<th>Adults</th>
<th>Minors</th>
<th>Young adults</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>454%</td>
<td>21%</td>
<td>25%</td>
</tr>
</tbody>
</table>
Addiction Services

The Dianova network offers a variety of programs and activities dedicated to providing support to those suffering from substance abuse or dependence (alcohol or other drugs) or to preventing substance abuse. Dianova programs may have a generalist or specialized focus; they are grounded on science-based approaches and utilize four distinct modalities, depending on target population:

- Residential setting – e.g. regular or specialized therapeutic community treatment model
- Outpatient – daycare for special needs populations
- On-site – e.g. on-site drug prevention programs in schools, universities, or worksite-based
- Community-based – programs operated within the community and involving residents

During the year 2009, the number of on-site prevention activities have dramatically increased, especially within educational institutions.

The Therapeutic Community

The Dianova network addiction treatment residential programs are developed in accordance with a specific methodology, that of therapeutic communities (TCs). The TC approach emphasizes the use of the community context as a method to bring about behavior changes.

Specialized treatment strategies and services have been incorporated as part of the TC for special needs populations – women with dependent children, family interventions, educational and therapeutic interventions for adolescents, unaccompanied migrant Adolescents, homeless people, vocational training, etc.

Residential Drug Treatment Program in TCs for Adults (overall network)

www.dianova.org/en/content/01-addictions-therapeutic-community-adults.html

Residential Drug Treatment Program with Drug Maintenance Component (Belgium, Canada, Spain, Italy)

www.dianova.org/en/content/03-addictions-therapeutic-community-substitution.html

Residential Program in TCs for Women with Dependent Children (Chile)


www.dianova.cl/promujereromeral.html

Residential Treatment Program for Alcohol Dependence (Italy)

www.dianova.org/en/content/05-addictions-therapeutic-community-alcohol.html


Outpatient Programs (follow-up, motivational program, relapse prevention, reintegration - Canada, Spain, Italy, Portugal, Chile, Uruguay)

www.dianova.org/en/content/06-addictions-outpatient-programs.html
Therapeutic & Educational Residential Program for Adolescents (Chile, Spain, Nicaragua)

The program is destined for adolescents (who may be involved in judicial procedures) with social adaptation disorders and other psychosocial problems, related or not to the abuse of alcohol/drugs. The program offers intensive educational and therapeutic interventions, in collaboration with youth protection agencies. The program aims to help the adolescents develop protection factors critical to their personal identity: self-esteem, self appreciation, conflict management, etc. The program is multi-faceted and comprises education, psychotherapy, free time management, etc.). Interventions can be individual or in a group setting.

Intervention Areas
- Substance abuse
- Relational development
- Personal development
- Family relationships
- Training and education
- Leisure and free time

www.dianova.org/en/content/02-addictions-therapeutic-community-adolescents.html
www.dianova.es/content/que-hacemos-menores-residencial.html (Spanish)
www.dianova.cl/propucurico.html (Spanish)
www.dianova.cl/propucara.html (Spanish)

ADDICTION SERVICES - GENERAL

<table>
<thead>
<tr>
<th></th>
<th>Minors</th>
<th>Young adults</th>
<th>Adults</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>MEN</td>
<td>380</td>
<td>255</td>
<td>681</td>
<td>1516</td>
</tr>
<tr>
<td>WOMEN</td>
<td>51</td>
<td>83</td>
<td>252</td>
<td>386</td>
</tr>
<tr>
<td>TOTAL</td>
<td>431</td>
<td>388</td>
<td>933</td>
<td>1702</td>
</tr>
</tbody>
</table>

Gender Ratio

- Adults: 55%
- Young adults: 25%
- Minors: 20%

Number of persons = 1702

PRIMARY SUBSTANCE OF ABUSE BEFORE TREATMENT (ADULTS)

* Cocaine, crack and “pasta base” (maceration of coca leaves with solvents, used in South-America)
** Ecstasy, other designer drugs, prescription drugs of abuse, inhalants

<table>
<thead>
<tr>
<th>Substance Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannabis</td>
<td>4%</td>
</tr>
<tr>
<td>Cocaine &amp; by-products*</td>
<td>44%</td>
</tr>
<tr>
<td>Alcohol</td>
<td>16%</td>
</tr>
<tr>
<td>Opiates</td>
<td>30%</td>
</tr>
<tr>
<td>Others**</td>
<td>6%</td>
</tr>
</tbody>
</table>

PRIMARY SUBSTANCE OF ABUSE BEFORE TREATMENT (MINORS)

* Cocaine, crack and “pasta base” (maceration of coca leaves with solvents, used in South-America)
** Designer drugs, prescription drugs of abuse

<table>
<thead>
<tr>
<th>Substance Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannabis</td>
<td>54%</td>
</tr>
<tr>
<td>Cocaine &amp; by-products*</td>
<td>33%</td>
</tr>
<tr>
<td>Inhalants</td>
<td>9%</td>
</tr>
<tr>
<td>Alcohol</td>
<td>2%</td>
</tr>
<tr>
<td>Opiates</td>
<td>1.5%</td>
</tr>
<tr>
<td>Others**</td>
<td>0.5%</td>
</tr>
</tbody>
</table>

Number of persons = 1702

<table>
<thead>
<tr>
<th>Gender</th>
<th>Minors</th>
<th>Young Adults</th>
<th>Adults</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Women</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2009
Youth Services
Youth programs are considered a key-element in Dianova programs; they are dedicated to addressing the needs of vulnerable/at-risk young people – unaccompanied migrant Adolescents, family breakups, school dropout, street youth and homeless youth – with the objective of accompanying them in an educational and personal development process, and to help them become aware of the most critical challenges facing the future, including:
- Ecology and sustainable development
- Respect for human rights
- Gender equality, etc.

Social & Vocational Integration Programs for Unaccompanied Migrant Adolescents [Spain]
The number of foreign adolescents unaccompanied by a legal representative is rapidly growing in the European Union member states. Whether they are fleeing persecution or conflict in their countries of origin, whether they are victims of exploitation or slavery, whether they are looking for decent living conditions, their status as children means they all need special attention.

In Spain, Dianova has developed a three-faceted integration project including: emergency intake, residential program, and reintegration program. Each part of the project is grounded on an individual care plan focusing on the adolescents’ both social and cultural integration.

Emergency Intake
[Webpage Link]

Residential Program
[Webpage Link]

Vocational & Social Integration
[Webpage Link]

Personal Development Program for At-risk, Under-Served Young People
[Webpage Link]

Urban BreakAway Program for Street Youths
Read summary of the Douglas Hospital research report on the program (pdf document)
[Webpage Link]

Youth Services

<table>
<thead>
<tr>
<th>SERVICES</th>
<th>Minors</th>
<th>Young adults</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADDICTION SERVICES</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential</td>
<td>350</td>
<td>283</td>
<td>533</td>
</tr>
<tr>
<td>Outpatient</td>
<td>34</td>
<td>15</td>
<td>49</td>
</tr>
<tr>
<td>EDUCATION SERVICES</td>
<td>2371</td>
<td>53</td>
<td>2424</td>
</tr>
<tr>
<td>TOTAL</td>
<td>2755</td>
<td>351</td>
<td>3106</td>
</tr>
</tbody>
</table>
“Empowering My Life” Prevention & Personal Growth (Canada)

Developed in collaboration with “Health Canada”, the department responsible for national public health, Empowering my Life is a project destined to help at-risk youth engage in healthier lifestyle and behaviors through the development of various skills and abilities, including:

- Personal relationships
- Self-esteem
- Anger and stress management
- Knowledge of safer sexual practices, substance abuse and blood borne infections related issues

Project was launched in February 2009. Most of the year was dedicated to establishing partnerships. Five groups have been organized, with a 97% retention rate. http://www.dianova.ca/en/005-addictions-prevention-project.html

Social & Community Services

A growing number of the Dianova network member organizations have diversified their activities with new programs or projects dedicated to: developing communities, offering housing with community support to vulnerable people, promoting gender equality, assisting elderly or dependent people, etc. Such diversification of Dianova activities was made possible thanks to the development of public-private partnerships.

Education & Community Development: the SOLIS Project (Portugal)

The SOLIS project was initiated as part of a national program dedicated to confronting social exclusion and poverty through the development of integrated, public-private partnerships. It addresses the needs of people experiencing a social emergency or in a condition of severe social vulnerability.

The projects integrates various partners, for different services:

- Health education
- Training
- Judicial and social support
- Home care services
- Home resettlement services
- Temporary lodging


“Exit” Integration Project


OTHER COMMUNITY & SOCIAL ACTIVITIES

<table>
<thead>
<tr>
<th></th>
<th>Minors</th>
<th>Young Adults</th>
<th>Adults</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TOTALES</strong></td>
<td>999</td>
<td>46</td>
<td>1593</td>
<td>2638</td>
</tr>
</tbody>
</table>
Social Housing with Community Support (Canada)

Dianova’s new building, located downtown Montreal, was renovated during the first semester of 2009. The building now comprises two community areas and 20 individual rooms, fully equipped with functional furniture, kitchenette and bathroom. Since July, 2009, the project helps bridge the gap between affordable housing and low-income people who are required to pay only 25% of their monthly income in rent. The projects provides people with:

- Affordable and well-located housing, near all basic services
- A better housing stability and autonomy and more re-integration opportunities
- A feeling of belonging and integration to community life

More than 200 supportive activities to residents have been realized between July and December, including: social and administration support, crisis management, and the organization of group activities and civic participation.

www.dianova.ca/fr/036-logement-social-maison-st-andre-origine.html (French)
www.dianova.ca/fr/037-logement-social-maison-st-andre-objectifs.html (French)
Financial Resources

The NGO organization, Dianova International, which is subject to Swiss law in terms of international activities in accordance with the definition established in the European Convention about the Legal Recognition of International Non-Governmental Organizations, provides help and support to the Dianova Network in terms of corporate identity, knowledge exchange, continual training of human teams, organization and finances. These activities are carried out from the corporate headquarters in Lausanne (Switzerland) and the operational unit located in Castelldefels (Spain).

A negative surplus of 198,389.63 Swiss Francs (133,762.35 Euros) was recorded for the 2009 financial period compared with the negative surplus of 280,573.57 Swiss Francs recorded for the 2008 period. The negative result basically responds to the provisions made for projects and the amortization of tangible assets, both made in accordance with accounting law.

The volume of resources managed in the period was a little over 1.427 million Swiss Francs (962 thousand Euros), the majority of which came from the benevolent and generous collaboration of institutions, companies and individual people (77%), as well as the provision of services to third parties (13%), contributions from Dianova Network members (4%), the performance of financial assets (3%) and compensation from subsidies and others (3%).

Practically all the resources were dedicated to assistance and direct support (partial non-refundable funding for projects and social activities) or indirect (corporate identity, knowledge exchange, continual training, etc.) of members of the Dianova Network, with a little over 9% of resources managed representing general expenses.

Dianova International has also committed financing of almost 190 thousand Swiss Francs (128 thousand Euros) to Dianova USA for the purpose of financing its strategic plan for reorienting its activities.

The Bosc Animat project has completed its first period of activities within the initial business provisions and in the difficult setting of the general economy. The provisions for 2010 announce the full consolidation of activities.

Finally, the incorporation of several of the organization’s property assets owned in Nicaragua into the financial statements was completed in 2009.

The annual accounts for the 2009 period have been subject to review by external auditor Fiduciaire Comte et Associés, Carouge – Geneva (Switzerland), whose positive audit report is available on the organization’s web site (http://www.dianova.org).

Once the accounts have been approved by the Annual General Meeting, they are lodged with the Canton de Vaud Finances Administration.
## BALANCE SHEET AS OF 31 DECEMBER 2009

### ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intangible fixed assets</td>
<td>1,00</td>
<td>1,00</td>
</tr>
<tr>
<td>Tangible fixed assets</td>
<td>10.135,13</td>
<td>10.302,95</td>
</tr>
<tr>
<td>Material fixed assets in progress</td>
<td>0,00</td>
<td>61.786,01</td>
</tr>
<tr>
<td>Property</td>
<td>299.980,00</td>
<td>0,00</td>
</tr>
<tr>
<td>&quot;Bosc Animat&quot; Project</td>
<td>593.260,00</td>
<td>591.820,00</td>
</tr>
<tr>
<td><strong>Total fixed assets</strong></td>
<td>903.366,13</td>
<td>663.909,96</td>
</tr>
<tr>
<td><strong>Liquid assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash &amp; Bank short-term, portfolio securities</td>
<td>2.028.578,21</td>
<td>1.968.636,66</td>
</tr>
<tr>
<td>Sundry accounts receivable</td>
<td>4.862,85</td>
<td>9.513,31</td>
</tr>
<tr>
<td>Long-term loans to members</td>
<td>4.078.736,66</td>
<td>3.812.800,35</td>
</tr>
<tr>
<td>Guarantee deposits</td>
<td>5.950,84</td>
<td>5.936,39</td>
</tr>
<tr>
<td>Temporary assets</td>
<td>10.324,34</td>
<td>49.692,53</td>
</tr>
<tr>
<td><strong>Total liquid assets</strong></td>
<td>6.127.452,90</td>
<td>5.846.579,24</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>7.030.819,03</td>
<td>6.510.489,20</td>
</tr>
</tbody>
</table>

### NET EQUITY & LIABILITIES

#### Net Equity

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provision from Foundation</td>
<td>1.250.000,00</td>
<td>1.250.000,00</td>
</tr>
<tr>
<td>Reserves</td>
<td>1.772.756,11</td>
<td>1.776.330,25</td>
</tr>
<tr>
<td>Financial year earnings</td>
<td>-198.389,63</td>
<td>-280.573,57</td>
</tr>
<tr>
<td><strong>Total net equity</strong></td>
<td>2.824.366,48</td>
<td>2.745.756,68</td>
</tr>
</tbody>
</table>

#### Liabilities

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sundry accounts payable</td>
<td>73.925,60</td>
<td>50.303,02</td>
</tr>
<tr>
<td>Long-term loans</td>
<td>3.989.674,50</td>
<td>3.684.079,50</td>
</tr>
<tr>
<td>Temporary liabilities</td>
<td>31.000,00</td>
<td>30.350,00</td>
</tr>
<tr>
<td>Provisions on projects</td>
<td>111.853,45</td>
<td>0,00</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td>4.206.452,55</td>
<td>3.764.732,52</td>
</tr>
<tr>
<td><strong>TOTAL NET EQUITY &amp; LIABILITIES</strong></td>
<td>7.030.819,03</td>
<td>6.510.489,20</td>
</tr>
</tbody>
</table>
## 2009 FINANCIAL YEAR PROFIT & LOSS ACCOUNT

### EARNINGS

<table>
<thead>
<tr>
<th>Description</th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Member fees and donations</td>
<td>52,000,00</td>
<td>30,363,34</td>
</tr>
<tr>
<td>Net subsidies</td>
<td>1,094,564,70</td>
<td>1,262,204,11</td>
</tr>
<tr>
<td>Earnings from activity</td>
<td>192,506,74</td>
<td>190,848,89</td>
</tr>
<tr>
<td>Financial earnings and products</td>
<td>48,661,85</td>
<td>130,736,03</td>
</tr>
<tr>
<td>Restitution of subsidies</td>
<td>23,230,00</td>
<td>0,00</td>
</tr>
<tr>
<td>Foreign exchange gains</td>
<td>7,956,87</td>
<td>0,00</td>
</tr>
<tr>
<td>Earnings from previous fiscal year</td>
<td>11,348,85</td>
<td>0,00</td>
</tr>
<tr>
<td><strong>TOTAL EARNINGS</strong></td>
<td><strong>1,427,218,54</strong></td>
<td><strong>1,442,338,37</strong></td>
</tr>
</tbody>
</table>

### EXPENSES

<table>
<thead>
<tr>
<th>Description</th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social actions</td>
<td>370,936,56</td>
<td>492,094,69</td>
</tr>
<tr>
<td>Wages and social security</td>
<td>620,204,97</td>
<td>524,224,48</td>
</tr>
<tr>
<td>Rents</td>
<td>57,090,75</td>
<td>51,390,52</td>
</tr>
<tr>
<td>External institutional and legal advisory</td>
<td>247,855,19</td>
<td>270,893,85</td>
</tr>
<tr>
<td>Banking interests and charges</td>
<td>26,476,63</td>
<td>28,297,18</td>
</tr>
<tr>
<td>Fees and donations</td>
<td>1,807,34</td>
<td>11,680,87</td>
</tr>
<tr>
<td>General expenses</td>
<td>57,483,27</td>
<td>46,133,19</td>
</tr>
<tr>
<td>Foreign exchange losses</td>
<td>0,00</td>
<td>256,133,19</td>
</tr>
<tr>
<td>Amortization and leasing</td>
<td>11,796,86</td>
<td>15,113,16</td>
</tr>
<tr>
<td>Taxes</td>
<td>21,011,15</td>
<td>26,380,05</td>
</tr>
<tr>
<td>Expenses from previous fiscal year</td>
<td>11,348,85</td>
<td>0,00</td>
</tr>
<tr>
<td>Allocation on projects</td>
<td>111,853,45</td>
<td>0,00</td>
</tr>
<tr>
<td>Amortization of material fixed assets in progress</td>
<td>87,743,15</td>
<td>0,00</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td><strong>1,625,608,17</strong></td>
<td><strong>1,722,961,94</strong></td>
</tr>
</tbody>
</table>

### RESULT

**POSITIVE (NEGATIVE) SURPLUS**

<table>
<thead>
<tr>
<th></th>
<th>2009</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>-193,389,63</strong></td>
<td><strong>-280,573,57</strong></td>
<td></td>
</tr>
</tbody>
</table>
Human Capital & Training

Working for an NGO is not easy as Dianova can confirm: clinical and educational personnel must know how to face the vulnerabilities of the groups they care for, with their best qualities of empathy. Although Dianova does not compensate human commitment to its fair economic value, it promotes an organizational model that guarantees dignified employment, personal and workplace quality of life, respect and gender equality, implementing policies oriented towards a balanced work/family life, training and personal development.

<table>
<thead>
<tr>
<th>Administration Area</th>
<th>Services for persons</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td>Women</td>
<td>Men</td>
</tr>
<tr>
<td>TOTAL</td>
<td>109</td>
<td>101</td>
</tr>
</tbody>
</table>

Gender Ratio

- Services for persons: 58%
- Administration area: 42%
Training Provided in the Network
The constant evolution of problems that arise requires Dianova teams to continually review their practices, with the aim to provide the best response to each person’s requirements and expectations.
This year, the Dianova network made a special effort on training activities and delivered a total of 11,720 training hours to 944 participants, in 238 sessions, between all work areas (leadership and management training, personal development of clinical staff, administration and support, IT and communication training and more).

Training Delivered by Dianova International
Dianova’s primary responsibility is to guarantee cohesion of the network, providing help and assistance to its members in the area of training, as well as in the exchange of best practices.
It thus organizes training meetings for the entire network aimed at management, communication, administration and technical teams at the headquarters as well as the outside public.

Communication
At the end of July, a two day training event was organized in Castelldefels (Spain) aimed at communication and public relations teams for the Dianova European network.
Under the supervision of a specialist in networks and strategic management and with more than 15 people participating, the following topics were addressed:
• The sustainability report and how to improve an organization’s environmental and social impact.
• The network’s publications and adaptation of tools depending on the recipients.
• The use of the internet as a low cost fund-raising tool.
• The importance of Social Networks for the organization’s development.

Strategic Management
The members of the Dianova International strategic team received two training sessions with a total of 184 hours, delivered by consultants in personal and organizational development. The aim of this training was to draft the framework for an analysis, a diagnosis and directives for strategic orientation plans.
The Dianova Belgium and USA teams (management and administration) participated in training with the same objective, with a total of 210 and 160 hours respectively.

HUMAN CAPITAL – TRAINING

<table>
<thead>
<tr>
<th>Training Area</th>
<th>Nº of Sessions</th>
<th>Hours</th>
<th>Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Executive &amp; management training</td>
<td>34</td>
<td>1,579</td>
<td>154</td>
</tr>
<tr>
<td>Training/personal development of onsite teams</td>
<td>105</td>
<td>2,338</td>
<td>265</td>
</tr>
<tr>
<td>Special training sessions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Services for persons</td>
<td>72</td>
<td>5,524</td>
<td>384</td>
</tr>
<tr>
<td>Administration &amp; support services</td>
<td>16</td>
<td>1,842</td>
<td>54</td>
</tr>
<tr>
<td>Communications</td>
<td>3</td>
<td>194</td>
<td>32</td>
</tr>
<tr>
<td>TICs</td>
<td>2</td>
<td>156</td>
<td>48</td>
</tr>
<tr>
<td>Others</td>
<td>6</td>
<td>87</td>
<td>7</td>
</tr>
<tr>
<td>TOTAL</td>
<td>238</td>
<td>11,720</td>
<td>944</td>
</tr>
</tbody>
</table>

- Services for persons: 47%
- Training/personal development of onsite teams: 20%
- Executive & Management training: 13%
- Administration & Support services: 16%
- Communication: 2%
- TIC’s: 1%
- Others: 1%
Communicate in Public
A nine hour training session was also delivered to address the basic principles for communicating in public: to inform, convince, persuade and generate trust.

Quality of Life at Work
Dianova was invited to participate as the main speaker at the Annual Conference for Prevention, Health and the Environment, organized by the Factor Humà Foundation on 15 September in Barcelona (Spain). More than 30 people attended the conference, including Human Resources directors, consultants, administration authorities and independent professionals.

The Dianova Network – Objective, Self-reliance
www.dianova.org/docs/presentations/dianova-presentacion.pdf (Spanish)

Prevention at Work
www.dianova.org/docs/presentations/prevencion-drogas-ambito-laboral.pdf (Spanish)

Practices and Volunteering
Throughout 2009, almost all members of the network have established informal alliances and have signed collaboration agreements in the university and academic field. The aim is to enable students who are completing their training to acquire on-the-ground experience for their different specializations.

In total this year, Dianova has worked with 36 people in practices in social sciences, specialized education, psychology, human resources management, intervention in drug dependencies and social work.

More than 16 full time volunteers have collaborated with Dianova to carry out its activity, including three language, mathematics and social sciences teachers who collaborate with the Pucara therapeutic community in Chile.
MANAGEMENT AND DEVELOPMENT: FIFTH EDITION OF THE PALMA MEETING

At the end of October, Dianova International organized the fifth edition of its annual Management and Development seminar in Palma de Mallorca, with two days of training aimed at management and communication teams, under the theme: Innovation and Leadership in the Digital Society. These sessions, delivered by renowned specialists, were attended by 45 people, which enabled new lines of work to begin and improvements to be made to the fundamental areas for the organizations’ development, as well as cohesion of the network:

- Participative and organizational development processes: Open Space forum.
- E-learning and alternative learning processes, focused on the user.
- Relational marketing and Web 2.0: Their roles in the third sector.
- Strategic management, efficiency and respect, of human capital through motivation.

For further information:

“The greatest challenge for management teams is not in learning to motivate, but to learn to build trust.”
Carlos Sánchez
Vision 2010

Dianova’s reference framework will not be determined by the current global crisis, but by the orientations of our strategic commitment, pursued and applied by the Dianova network member organizations through their various action plans. The question of our financial sustainability, which has now become critical, will necessitate our seeking new alliances likely to generate, within civil society, a critical mass capable of changing the governments’ attitudes towards, and vision of, the underprivileged populations whom we serve.

Establishing and executing efficient and skilful communication strategies are two of the organization’s main objectives. New communication technologies will enable us to abolish frontiers and distances in our daily management, while providing everyone with open access to information and utilizing every single skill of the network’s personnel. In addition, in-depth use of social networking will improve the dissemination of our activities to the general public.

The Dianova network member organizations have approved four general strategic orientations as the bases for our future (Sustainability, Innovation, Interdependence and Continuity); and they have committed to fulfill these principles, while granting priority to educational activities and programs, especially those addressing the youth of our various nations, whom we feel are a critical part of the solutions to the global crisis.

The organization has shown itself capable of combining its historical experience and knowledge with the talent of those who have joined us during the past several years. This is the reason why we will place a strong emphasis on the development of people and teams, banking on training activities designed to generate a high level of best practices and knowledge-exchanges between all member organizations.

It appears that next year will present no easy path for us to follow; however, there is one thing we can be sure of: with the dedicated good will and commitment of our personnel, we will continue to grow and mature, as people and as organizations.

Montse Rafel
Executive Director
NGO with Special Consultative Status to the Economic and Social Council of the United Nations (ECOSOC)

Dianova Belgium
Dianova Canada
Dianova Chile
Dianova Spain
Dianova Italy
Dianova Nicaragua
Dianova Portugal
Dianova Sweden
Dianova Switzerland
Dianova Slovenia
Dianova Uruguay
Dianova USA

www.dianova.be
www.dianova.ca
www.dianova.cl
www.dianova.es
www.dianova.it
www.dianovanicaragua.org.ni
www.dianova.pt
www.dianovasverige.org
www.dianova.ch
www.drustvo-up.si
www.dianovauruguay.org
www.campdeerrun.org

More information about the network at www.dianova.org